

Executive Summary

Housing Instability: APS Navigation, Resources, and Collaboration is the third workshop in the series. The Housing Instability series is designed to provide APS professionals with knowledge, practical tools, and allow them to gain a better understanding of what many individuals who are unhoused or experiencing housing instability might work through so they can work more effectively with the population.

In this third and final workshop, APS professionals will gain a basic understanding of how the complex systems of affordable housing and help for people experiencing homelessness or housing instability have evolved. This workshop is also designed to help participants identify and understand strategies that support their client's ability to navigate through those systems. This includes resources for other basic life needs which can help the money used for housing to stretch further.

After completing this workshop, participants will have insight into how the nation has shaped the response to the needs of unhoused individuals, on a state and federal level. They will better understand what resources currently exist, and how they can use those resources to help the people they work with. The resources and program details included in this workshop reflect information available as of June 2026. Because housing programs are influenced by changing legislation, funding cycles, and local implementation, APS professionals are encouraged to verify current availability and eligibility through local partners. Participants will work individually and in breakout groups to locate and research useable resources and collaborative opportunities for their unique location and context. This includes an in-depth look at California's ongoing response to older adult homelessness. Participants will also be given resources to continue their learning process as programs and funding continue to change and evolve.

Virtual Training

- The following virtual instructional strategies are used throughout the course: lectures, interactive activities, chat box and large group discussions, breakout rooms, and polls. PowerPoint slides are used to stimulate discussion and provide visuals on navigating websites.
- Participants will need access to a computer with video conferencing capability and be able to connect to the virtual platform being used to deliver this training. A headset or earbuds with microphone and a video camera are highly encouraged. Participant Manuals can be sent out or printed ahead of time to allow for note taking.

Course Requirements

- There are no course requirements, but it is recommended that participants have some experience interviewing clients. It is highly encouraged to have attended Workshops 1 and 2 prior to attending.
- It is recommended that participants print out their participant manual or at least the **Handout: Reference Guide for Federal Housing and Homelessness Resources**, and **Handout: Locate Federally Funded Housing Resources**, **Handout: California Resources Reference Guide**, **Handout: Building My Resource Knowledge** and **Handout: Worksheet: The Power of Collaboration** prior to attending training.

Intended Audience

This training is intended for new and experienced line staff who interview clients and collaterals, and for supervising staff.

Learning Objectives

Upon completion of this training participants will be able to:

- Summarize the complex system of affordable housing.
- Identify at least three practical resources APS professionals can use to support clients.
- Compare general homelessness resources with resources designed for populations requiring tailored approaches.
- Discuss how to stay connected and collaborative within a changing system of services.