Executive Summary

The Housing Instability series equips APS professionals with the knowledge, skills, and trauma-informed perspectives needed to support older adults experiencing housing insecurity. This second workshop, *Housing Instability: Engagement, Assessment, and Support*, builds on the foundation established in the first training, *Housing Instability: Examining the Layers*, by deepening participants' understanding of the complex realities faced by people living unhoused, and strengthening the practical skills needed to respond effectively. APS cases involving adults who are unhoused or experiencing housing insecurity often include overlapping medical, behavioral health, cognitive, housing, and social concerns, and this workshop helps participants recognize and navigate that complexity. *Housing Instability: Engagement, Assessment, and Support* focuses on applying these concepts in APS practice.

By working through expected challenges in this training environment, APS professionals can build confidence, strengthen critical analysis skills, and prepare for more effective decision-making when working with clients. Throughout the workshop, participants will learn best practices from the profession of homelessness outreach and apply them to the role and responsibilities of APS.

Instructor Led Training

The following instructional strategies are used throughout the course:

- Short lectures
- Interactive activities and exercises
- Breakout rooms
- Chat box discussions
- Large group discussions
- Self-reflection activities
- PowerPoint slides to stimulate discussion and participation

Participants will need access to a computer with video conferencing capability and the ability to connect to the virtual platform being used to deliver the training. A headset or earbuds with microphone and a video camera are highly encouraged. Participants are provided with the Participant Manual to take notes.

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Course Requirements

It is recommended that participants have some experience interviewing clients. It is also highly encouraged that participants attend the first workshop, Housing Insecurity: Examining the Layers, prior to attending this second workshop.

Intended Audience

This training is intended for new and experienced line staff who interview clients and collaterals, provide risk assessments, and develop service plans.

Learning Objectives

After completion of this workshop, participants will be able to:

- Summarize the unique traits, challenges, and needs of older adults who are experiencing housing instability.
- Identify effective methods and plan for challenges when conducting outreach and engagement.
- Apply practical techniques when completing initial assessments.
- Develop a personal plan for self-care and building resilience as an APS professional.

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