

# APS Supervisor Core Data Informed Supervision



This course is for both new and experienced APS supervisors. Data is information that helps us understand what is happening, even though it may feel familiar to some people and new to others. Data is used in many aspects of Adult Protective Services (APS) work. In this introductory training, participants will learn what APS metrics are, how these metrics support program goals and policies, and how supervisors can use them in their daily work.

**This is 1 of 3 training topics a part of APS Supervisor Core Competency 5: Supervising for Accountability and Retention**

## Learning Objectives

By the end of this training, participants will be able:

- Identify key data measurements used in APS
- Describe how data is used to advance APS program goals and policies; and
- Effectively apply data measurement practice in APS supervision.

## Course Requirements

It is recommended that participants complete the Supervisor Core Competency trainings, including ***The Unique Role of the APS Supervisor, Strengths-Based Development/Supervision***, and

***Managing Staff Challenges and Performances Issues*** prior to attending this training.

## Meet the Trainer

### Robyn Myers

Robin Myers is the Staff Development Manager for Riverside County DPSS, overseeing all training initiatives related to Children's Services, Adult Services, leadership and executive development, computer-based training, and media support. With over a decade of experience in public service, she has led workforce training programs, collaborated with universities and state agencies, and developed leadership

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## VIRTUAL EVENT

**Date: June 3, 2026**

**Time: 8:00 a.m.-12:00 p.m.**

This course will be conducted remotely through Zoom.



## REGISTRATION

Please register through your respective county's training process.

**Registration due date no later than Mon. May 18, 2026**



## AUDIENCE

This training is for both new and experienced APS supervisors.

programs that enhance supervisory effectiveness. Robin has held key roles in Adult Services, Social Services, and Training & Development, focusing on policy implementation, compliance, and strategic workforce planning. She has served as a social worker, supervisor, and interim regional manager, overseeing large teams and driving operational improvements.

Her expertise spans staff development, project management, and Lean Six Sigma methodologies. She ensures high-quality training programs tailored to the needs of public sector professionals. She holds a Master of Public Administration from California Baptist University and is committed to equipping supervisors with the tools to lead confidently and innovate.



for the State of Maine, overseeing the statewide APS investigations program and the State's public guardianship program and served as in-house counsel for Maine's Office of Aging and Disability Services. She also has experience consulting states on APS and other critical incident investigation projects.

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## Virtual Training Protocol

- Download or update the most recent version of Zoom
- Please log in 5 to 10 minutes prior to the workshop to allow for troubleshooting, if needed.
- It is highly recommended to use a headset for this workshop, as participants will be asked to participate in group discussions and small break-out groups
- Use "Computer Audio" for optimal experience
- If you have access to a functioning camera, we ask that you turn it on for the full duration of the workshop as it offers a more conducive learning experience.
- If you are planning to log on to the training using two separate devices (one for audio, one for video), please be sure to mute one of the devices to prevent any audio feedback.
- Please be sure your screen name is your first and last name in Zoom. Learners who are not able to identify themselves within the first 15 minutes of training, and remain unresponsive after the moderator has attempted to make contact via chat or verbally multiple times will need to be removed from the training session.
- Please refer to the ["Virtual Learning Tips" handout](#) for additional information on how to update your Zoom screen name, etc.

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