

Executive Summary

Critical Analysis in APS Casework

Course Description:

Critical analysis is an application of thought processes that extend beyond logic and deduction, resulting in creative, comprehensive, and evaluative assessment. Critical analysis requires a deeper examination of apparent facts than simply accepting new information at face value. Critical analysis applies critical thinking skills to generate effective decision mapping.

This course will reinforce a foundational understanding of the importance of critical analysis in the work of Adult Protective Services (APS) professionals. Participants will also integrate five critical thinking skills essential for APS professionals' application of critical analysis. These skills will be practiced and applied to scenarios commonly faced in APS.

Learning Objectives:

At the conclusion of this course, participants will be able to:

1. Identify areas of APS practice where critical analysis is necessary for effective outcomes
2. Summarize five skills essential for enhancing critical thinking and analysis in APS practice
3. Apply components of critical analysis to scenarios that require resourceful problem solving, crucial decision mapping, and effective communication

Intended Audience:

APS professionals (line staff, case workers, investigators) who investigate and assess allegations of abuse, neglect, and exploitation and are new to the field, or experienced and would benefit from a refresher.

Course Requirements:

Familiarity with Adult Protective Services program, policies, and procedures.