

APS Supervisor Core: How to Talk About Elder Abuse



In this interactive training, multi-module training, learn what factors currently influence the way the public thinks about elder abuse and practice a new communication strategy developed by the National Center on Elder Abuse, in conjunction with the Frameworks Institute. Resources, toolkits and other helpful information will be shared to help participants continue the reframing process.

This multi-module training consists of a 60-minute eLearning and a 90-minute instructor-led booster. The 60-minute eLearning is designed to be completed prior to the instructor-led booster.

Note: This is 3 of 3 training topics a part of Supervisor Core Competency 2: Diversity, Equity, and Inclusion/Transformation.

Learning Objectives

By the end of the training participants will be able to:

- Describe the goals and objectives of the Reframing Elder Abuse Project.
- Understand current perceptions of elder abuse.
- Practice a new communication strategy on elder abuse.
- Identify resources to support you and your staff in your work.

Course Requirements

- Completion of ["How to Talk About Elder Abuse" 60-minute eLearning module](#).
- Completion of the entire module (eLearning plus booster activity) is required to receive course completion credit.

Meet the Trainer

E. Penny Jacobo, LCSW

Elizabeth "Penny" Jacobo, LCSW, graduated with her M.S.W. from SDSU in 2012. She is currently the Training and Program Development Supervisor with the County of San Diego Adult Protective Services program. She has worked in APS for 11 years as an intern, a line worker and a Supervisor. Prior to APS, Penny worked as a case manager for adults with serious mental illness who

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Date: November 21, 2024

Time: 9:00 a.m. - 10:30 a.m.

This course will be conducted remotely through **Zoom**. A link will be sent to participants a week before training.



REGISTRATION

Please register through your respective county's training process.

The registration due date for this training is Mon. November 4, 2024.



AUDIENCE

This workshop is intended for APS supervisors both new and experienced who may require a refresher.

were also involved in the criminal justice system, in an ACT (Assertive Community Treatment) setting. In addition to her job with the County, Penny currently works as a private therapist, as well as a curriculum developer and trainer for APS programs around the country.

Penny can be found on Instagram: @E.PennyJacobo or you can visit her website at <https://www.pennyjacobo.net/>

Virtual Training Protocol

- Download or update the most recent version of Zoom
 - Please log in 5 to 10 minutes prior to the workshop to allow for troubleshooting, if needed
 - It is highly recommended to use a headset for this workshop, as participants will be asked to participate in group discussions and small break-out groups
 - Use "Computer Audio" for optimal experience
 - If you have access to a functioning camera, we ask that you turn it on for the full duration of the workshop as it offers a more conducive learning experience.
 - If you are planning to log on to the training using two separate devices (one for audio, one for video), please be sure to mute one of the devices to prevent any audio feedback.
 - Please be sure your screen name is your first and last name in Zoom. Learners who are not able to identify themselves within the first 15 minutes of training, and remain unresponsive after the moderator has attempted to make contact via chat or verbally multiple times will need to be removed from the training session.
 - Please refer to the "Virtual Learning Tips" handout for additional information on how to update your Zoom screen name, etc.
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ADA

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