

APS Supervisor Core: Supervising APS Investigations Involving Transnational Financial Fraud



This training was developed to provide APS supervisors with a foundation for effective supervision of APS investigations involving transnational financial fraud crimes. Learners will discuss strategies for helping investigators address common roadblocks, explore ways to help investigators practice financial fraud prevention with APS clients, and identify action steps to share with investigators assisting repeat victims.

Learning Objectives

Upon completion of this training participants will be able to:

- Identify three roadblocks commonly encountered during APS investigations involving financial fraud crimes.
- Identify three strategies for helping investigators address common roadblocks.
- Describe four ways to help investigators practice financial fraud prevention with APS clients.
- Identify two action steps to share with investigators assisting repeat victims.

Meet the Trainer

Kim Nguyen is a Licensed Clinical Social Worker (LCSW) with a BSW and MSW degree from California State University, Long Beach. She has over 16 years of experience with Adult Protective Services and is currently a Human Services Manager with Orange County APS. She is a part of multiple multidisciplinary teams, including the Orange County Task Force on Hoarding, Elder Abuse Forensic Center, and Financial Abuse Specialist Team, and has conducted numerous training on areas of Elder and Dependent Adult Abuse, Financial Abuse, and Hoarding.



VIRTUAL EVENT

Date: May 8, 2024

Time: 1:00 p.m. - 4:00 p.m.

This course will be conducted remotely through **Zoom**. A link will be sent to participants a week before training.



REGISTRATION

Please register through your respective county's training process.

The registration deadline for this training is April 22, 2024.



AUDIENCE

This training is intended for new supervisors, APS professionals that may be wanting to promote, or experienced staff who may require a refresher.



THE TRAINER

Kim Nguyen

Virtual Training Protocol

- Download or update the most recent version of [Zoom](#)
 - Always use a headset, microphone, and have camera on when possible
 - Use "Computer Audio" for optimal experience
 - Consider logging in 10 minutes early to troubleshoot tech challenges
 - Limit distractions, prepare your workspace, and find comfortable seating
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ADA

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