APS Supervisor Core: Effective Case Consultation

APSWI — Adult Protective Services Workforce Innovations

Without a doubt, supervisors have one of the most multifaceted and difficult roles within APS programs. A clear understanding of key roles and responsibilities when it comes to case consultation is instrumental for job success and satisfaction. Each of you is just as unique in your own supervisory practice as you are in your case consultation skills. This training will address specific, foundational roles of case consultation, which will then allow you to apply your own creative touch as to how you approach and lead the case consultation process. Join us for this interactive training outlining the importance of effective case consultation.

Learning Objectives

Upon completion of this training participants will be able to:

- Explain the importance of case consultation.
- Identify methods for constructive case consultation within your supervisory role.
- Explain the different components needed for a thorough case consultation.
- Demonstrate effective case consultation practice with a given scenario.

Meet the Trainer

Trudy McClure is currently an Adult Protective Services Supervisor for the County of San Diego. Trudy has worked for the County of San Diego for the past 25 years, 23 of which have been with Adult Protective Services. Trudy received her Bachelor of Science Degree in Criminal Justice from California State University, Sacramento. Prior to working at the County, Trudy worked for non-profit social service agencies for 10 years.

VIRTUAL EVENT

Date: May 7, 2024

Time: 1:00 p.m. - 4:00 p.m.

This course will be conducted remotely through **Zoom**. A link will be sent to participants a week before training.

REGISTRATION

Please register through your respective county's training process.

The registration deadline for this training is April 22, 2024.

AUDIENCE

This training is intended for new supervisors, APS professionals that may be wanting to promote, or experienced staff who may require a refresher.

THE TRAINER

Trudy McClure

Virtual Training Protocol

- Download or update the most recent version of [Zoom](#)
- Always use a headset, microphone, and have camera on when possible
- Use "Computer Audio" for optimal experience
- Consider logging in 10 minutes early to troubleshoot tech challenges
- Limit distractions, prepare your workspace, and find comfortable seating

---

ADA

The Academy for Professional Excellence is committed to creating an inclusive and welcoming environment that appreciates and builds on diversity. In accordance with the Americans with Disabilities Act (ADA) of 1990, as amended, the Academy for Professional Excellence prohibits discrimination on the basis of disability. To request accommodations, please contact APSWI at apstraining@sdsu.edu.

We create experiences that transform the heart, mind, and practice.

Visit us at **theacademy.sdsu.edu**.