APS Supervisor Core: Building and Managing Effective APS Teams

APSWI
Adult Protective Services
Workforce Innovations

In this interactive and dynamic introductory training, participants learn how to build and manage effective teams, maintain healthy teams, and assess their teams overall.

VIRTUAL EVENT

Date: February 6th, 2024

Time: 8:30 a.m. - 12:00 p.m.

This course will be conducted remotely through **Zoom**.
A link will be sent to participants a week before training.

Learning Objectives or Other Details

By the end of this course, participants should be able to:

1. Explain the importance of Teams and Teambuilding in APS.

2. Explain how to build and manage healthy, effective teams.

3. Identify strengths and growth opportunities within your team.

4. Explain the benefits of using a trauma-informed approach in managing teams.

REGISTRATION

Please register through your respective county's training process.

The registration deadline for this training is January 23.

AUDIENCE

This training is intended for APS Supervisors, both new and experienced.

THE TRAINER

Trudy McClure

Meet the Trainer

Trudy McClure:

Trudy McClure is currently an Adult Protective Services Supervisor for the County of San Diego. Trudy has worked for the County of San Diego for the past 25 years, 23 of which have been with Adult Protective Services. Trudy received her Bachelor of Science Degree in Criminal Justice from California State University, Sacramento. Prior to working at the County, Trudy worked for non-profit social service agencies for 10 years. Trudy has worked closely with various community agencies to protect vulnerable populations throughout her career. Trudy enjoys training and mentoring new APS staff and supervisors.

Virtual Training Protocol

- [Download or update the most recent version of Zoom](#)
- Please log in 5 to 10 minutes prior to the workshop to allow for troubleshooting, if needed
- It is highly recommended to use a headset for this workshop, as participants will be asked to participate in group discussions and small break-out groups
- Use "Computer Audio" for optimal experience
- If you have access to a functioning camera, we ask that you turn it on for the full duration of the workshop as it offers a more conducive learning experience.
- If you are planning to log on to the training using two separate devices (one for audio, one for video), please be sure to mute one of the devices to prevent any audio feedback.
- Please be sure your screen name is your first and last name in Zoom. Learners who are not able to identify themselves within the first 15 minutes of training, and remain unresponsive after the moderator has attempted to make contact via chat or verbally multiple times will need to be removed from the training session.
- Please refer to the "Virtual Learning Tips" handout for additional information on how to update your Zoom screen name, etc.

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