APS Supervisor Core: How to Talk About Elder Abuse

(Module 2C) Virtual Training

APSWI
Adult Protective Services
Workforce Innovations

APS is essential to preventing and addressing abuse, neglect and exploitation of older and dependent adults. The presence and messaging of APS plays a large role in how the public perceives, talks about, and reacts to elder abuse. APS supervisors play an important role with the community, their staff, and community partners/stakeholders. In this interactive, multi-module training, learn what factors currently influence the way the public thinks about elder abuse and practice a new communication strategy developed by the National Center on Elder Abuse, in conjunction with the Frameworks Institute. Resources, toolkits and other helpful information will be shared to help participants continue the reframing process.

VIRTUAL EVENT

Date: November 9, 2023
Time: 10:00 a.m. - 11:30a.m.

This course will be conducted remotely through **Zoom**.
A link will be sent to participants a week before training.

REGISTRATION

Please register through your respective county's training process.

The registration due date for this training is:

October 24,2023.

Learning Objectives

By the end of this training, participants will be able to:

- Describe the goals and objectives of the Reframing Elder Abuse Project.
- Understand current perceptions of elder abuse.
- Practice a new communication strategy on elder abuse.
- Identify resources to support you and your staff in your work.

AUDIENCE

This workshop is intended for new supervisors or experienced staff who may require a refresher

Course Requirements

- Completion of How to Talk About Elder Abuse 60-minute eLearning module.
- Completion of the entire module (eLearning plus booster activity) is required to receive course completion credit.

Meet the Trainer

Elizabeth "Penny" Jacobo, LCSW, is the APS Training and Program Development Supervisor with the County of San Diego. She has worked in APS for 8 years and also has experience working as a case manager for adults with serious mental illness in an ACT setting.

Virtual Training Protocol

o   Download or update the most recent version of Zoom
o   Please log in 5 to 10 minutes prior to the workshop to allow for troubleshooting, if needed
o   It is highly recommended to use a headset for this workshop, as participants will be asked to participate in group discussions and small break-out groups
o   Use "Computer Audio" for optimal experience
o   If you have access to a functioning camera, we ask that you turn it on for the full duration of the workshop as it offers a more conducive learning experience.
o   If you are planning to log on to the training using two separate devices (one for audio, one for video), please be sure to mute one of the devices to prevent any audio feedback.
o   Please be sure your screen name is your first and last name in Zoom. Learners who are not able to identify themselves within the first 15 minutes of training, and remain unresponsive after the moderator has attempted to make contact via chat or verbally multiple times will need to be removed from the training session.

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