This training module is intended as a resource for APS supervisors to promote the safe use of technology by APS investigators. The use of technology in conducting APS investigations has increased in part due to the recent worldwide pandemic and its impact on APS practices— but also because of the recognized efficiencies that technology can offer long-term.

Learning Objectives

By the end of this course, participants should be able to:

1. Describe the impact of virtual investigations on APS practice and on the role of the APS supervisor.
2. Describe the supervisor's role in ensuring that investigators use safe and effective practices related to engagement, privacy, safety and documentation.
3. Use tools to support investigator training: Investigator Checklists, Tips for Conducting Virtual Investigations and Streamlining Your Investigations.

Meet the Trainer

Chante Brooks, MSW

Chante Brooks has worked in the social work field assisting elderly and disabled adults for over 10 years. Chante began her career in 2011 as a social worker for In-Home Supportive Services (IHSS) and Adult Protective Services (APS) in Riverside County DPSS Adult Services. In 2014, Chante was promoted to Social Service Supervisor; where she responsibly managed and supported Adult Service’s social workers. In 2018, Chante became a Staff Development Officer; where she develops curriculum, mentors professionals and provide trainings to social service professionals, caregivers, and community

Virtual Event

This course will be conducted remotely through Zoom. A link will be sent to participants a week before training.

Date: May 24, 2023
Time: 9:00am-11:00am

Date: May 31, 2023
Time: 1:00pm-3:00pm

Registration

Please register through your respective county’s training process.

The registration due date for this training is May 10.

Audience

This virtual workshop is intended for APS Supervisor

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partners. Chante has created and delivered trainings on the following topics: IHSS Induction; Implicit Bias; Sexual Orientation, Gender Identity and Expression (SOGIE); Virtual Reality-Embodied Labs; and many more. Chante continuously dedicates herself to social work practice through training social work values, ethics, and principles to ensure effective service delivery to elderly and disabled adults.

Virtual Training Protocol

- Download or update the most recent version of Zoom
- Please log in 5 to 10 minutes prior to the workshop to allow for troubleshooting, if needed
- It is highly recommended to use a headset for this workshop, as participants will be asked to participate in group discussions and small break-out groups
- Use "Computer Audio" for optimal experience
- If you have access to a functioning camera, we ask that you turn it on for the full duration of the workshop as it offers a more conducive learning experience.
- If you are planning to log on to the training using two separate devices (one for audio, one for video), please be sure to mute one of the devices to prevent any audio feedback.
- Please be sure your screen name is your first and last name in Zoom. Learners who are not able to identify themselves within the first 15 minutes of training, and remain unresponsive after the moderator has attempted to make contact via chat or verbally multiple times will need to be removed from the training session.
- Please refer to the "Virtual Learning Tips" handout for additional information on how to update your Zoom screen name, etc.

ADA

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