Without a doubt, supervisors have one of the most multifaceted and difficult roles within APS programs. A clear understanding of key roles and responsibilities when it comes to case consultation is instrumental for job success and satisfaction. Each of you are just as unique in your own supervisory practice as you are in your case consultation skills. This training will address specific, foundational roles of case consultation, which will then allow you to apply your own creative touch as to how you approach and lead the case consultation process. Join us for this interactive training outlining the importance of effective case consultation.

Course Requirements
As this is a 2-day training, participants will be expected to attend both sessions (4A and 4B) to receive completion credit. Additionally, after attending 4A and before attending 4B, participants will be asked to complete a Transfer of Learning Activity.

Learning Objectives
By the end of this training participants will be able to:

- Explain the importance of case consultation.
- Identify methods for constructive case consultation within your supervisory role.
- Explain the different components needed for a thorough case consultation.
- Demonstrate effective case consultation practice with a given scenario.

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Meet the Trainer

Brenda Wilson-Codispoti

Brenda Wilson-Codispoti is a Licensed Clinical Social Worker with 25 years of experience working for Social Services and as a curriculum developer/trainer/educator. Brenda works as a Special Consultant for San Diego State University Academy for Professional Excellence and for the National Adult Protective Services Association (NAPSA). Brenda is also Adjunct Faculty for Cypress Community college. Brenda previously held the position as Training Manager for the County of Orange Social Services Agency, in California from 2015-2020 and provided oversight for all Social Services training programs that supporting approximately 4300 employees. Prior to her position as Administrative Manager II she worked for Adult Protective Services in Orange County for 11 yrs. as both a social worker and a supervisor. She was the lead trainer and considered a Subject Matter Expert (SME) for APS. She has created and provided specialized training to judicial officers, law enforcement, healthcare providers, and financial institutions. She has presented at numerous conferences including the California Bankers Association, NAPSA, and the California Welfare Directors Association (CWDA).

Virtual Training Protocol

- Download or update the most recent version of Zoom
- Please log in 5 to 10 minutes prior to the workshop to allow for troubleshooting, if needed
- It is highly recommended to use a headset for this workshop, as participants will be asked to participate in group discussions and small break-out groups
- Use "Computer Audio" for optimal experience
- If you have access to a functioning camera, we ask that you turn it on for the full duration of the workshop as it offers a more conducive learning experience.
- If you are planning to log on to the training using two separate devices (one for audio, one for video), please be sure to mute one of the devices to prevent any audio feedback.
- Please be sure your screen name is your first and last name in Zoom. Learners who are not able to identify themselves within the first 15 minutes of training, and remain unresponsive after the moderator has attempted to make contact via chat or verbally multiple times will need to be removed from the training session.
- Please refer to the "Virtual Learning Tips" handout for additional information on how to update your Zoom screen name, etc.

Continuing Education

This course meets the qualifications for continuing education credits for LMFTs, LCSWs, LPCCs, and/or LEPs as required by the California Board of Behavioral Science continuing credits. The Academy is approved by the California Association of Marriage and Family Therapists to sponsor continuing education for LMFTs, LCSWs, LPCCs and LEPs, Provider #91928. The Academy is approved by the California Board of Registered Nursing, Provider # BRN CEP15014. The Academy maintains responsibility for this program and its content. Certificates will be available for download 5-7 business days after course completion. There is no cost for CEs. Click here for information on how to obtain CE Certificates.

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