

Save the Date | Feb, Mar, & April



Effectively Working APS Cases for Persons Experiencing Homelessness

VIRTUAL TRAINING SERIES

Register for all THREE workshops!

Registration for all three workshops is now OPEN! Effectively Working APS Cases for Persons Experiencing Homelessness Series is a 3-part training series. It is highly recommended that enrollment be for all three and that participants have some experience interviewing clients. All workshops have two offerings feel free to register for the offering dates that work best for you!

At A Glance:

Workshop 1: Homelessness in Older Adults: Examining the Layers

February 2, 2023

February 16, 2023

TIME: 9am - 12pm

Workshop 2: Responding to APS Cases Involving Adults Experiencing Homelessness

March 15, 2023

March 30, 2023

TIME: 8:30am - 12pm

Workshop 3: Precarious Housing and Homelessness in Older Adults: Resources and Collaboration for APS

April 6, 2023

April 20, 2023

TIME: 8:30am - 12pm



Meet the Trainers

Alice Kirk, LCSW

Rachael Ferraiolo, LCSW

Continuing Education

These workshops are eligible for Continuing Education Credit. Refer to page 5 for more information.

Registration due date: Jan 18, 2023. Please scroll down for more information.



We create experiences that transform the heart, mind, and practice.

Homelessness in Older Adults: Examining the Layers



This is the **first workshop** in the series: "Effectively Working APS Cases for Persons Experiencing Homelessness". The series is designed to provide APS professionals with knowledge, practical tools, opportunities to build empathy and gain a better understanding of what many individuals who are homeless work through in order to work more effectively with this population.

In this first workshop, APS professionals will learn some fundamentals on the experience of homelessness and explore biases when working with this population. After completing this first workshop, participants will have the foundation to better assess barriers for each individual they work with and help those individuals increase their protective factors such as resiliency and self-care.

Learning Objectives

After completion of this training, participants will be able to:

- Define common language and terminology used when working with people who are at risk of, or are experiencing homelessness.
- Explain risk and contributing factors to becoming homeless and identify protective factors
- Recognize how implicit and explicit bias impact the way APS professionals work with others
- Apply a trauma-informed approach that is specific to those who are at risk of or are homeless.



VIRTUAL EVENTS

This course will be conducted remotely through **Zoom** and will be offered twice on the following dates:

Cohort 1:

Dates: February 02, 2023

Time: 9:00 am – 12:00 pm

Cohort 2:

Dates: February 16, 2023

Time: 9:00 am – 12:00 pm

The registration due date for this training is January 18, 2023

**Zoom link will be sent with registration confirmation*



AUDIENCE

This workshop is intended for new or experienced line staff.

Visit us at
theacademy.sdsu.edu

Responding to APS Cases Involving Adults Experiencing Homelessness



This is the **second workshop** in the series: "Effectively Working APS Cases for Persons Experiencing Homelessness". The series is designed to provide APS professionals with knowledge, practical tools, opportunities to build empathy and gain a better understanding of what many individuals who are homeless experience in order to work more effectively with this population.

The goal of this workshop is to build on the foundational concepts in Workshop #1 and provide opportunities to broaden APS professionals' skills when working with people who are experiencing homelessness. These cases are often complex and this workshop allows participants to understand more about this complexity and see the intense reality they may endure when out in the field. Working through expected challenges in training, moves APS professionals towards confidence and critical thinking with these cases in their day-to-day work. Throughout this workshop, participants will take best practices from the field of Homelessness Outreach, tailor and apply them to the purpose of Adult Protective Services.

Learning Objectives

After completion of this training, participants will be able to:

- Summarize the unique traits, challenges and needs experienced by people who are at risk of or are experiencing homelessness
- Identify effective methods and plan for challenges when conducting outreach and engagement
- Apply practical techniques when completing the initial assessment with individuals experiencing homelessness
- Develop their own personal plan to encourage self-care and build resiliency as an APS professional

Course Requirements

It is highly encouraged to have attended Workshop #1 prior to attending Workshop #2.



VIRTUAL EVENTS

This course will be conducted remotely through **Zoom** and will be offered twice on the following dates:

Cohort 1:

Dates: March 15, 2023

Time: 8:30 am – 12:00 pm

Cohort 2:

Dates: March 30, 2023

Time: 8:30 am – 12:00 pm

The registration due date for this training is January 18, 2023

**Zoom link will be sent with registration confirmation*



AUDIENCE

This workshop is intended for new or experienced line staff.

Visit us at
theacademy.sdsu.edu

Pecarious Housing and Homelessness in Older Adults: Resources and Collaboration for APS



This is the **third workshop** in the series: "Effectively Working APS Cases for Persons Experiencing Homelessness". The series is designed to provide APS professionals with knowledge, practical tools, opportunities to build empathy and to gain a better understanding of what many individuals who are homeless, or precariously housed might work through in order to work more effectively with this population.

In this third and final workshop, APS professionals will gain a basic understanding of how the complex systems of affordable housing and help for people experiencing homelessness have evolved. This workshop was designed to help participants identify and understand strategies that support their client's ability to navigate through those systems. This includes resources for other basic life needs which can help the money used for housing to stretch further.

After completing this workshop, participants will have insight to how the nation has shaped the response to homelessness on a state and federal level, what resources currently exist and how they can use those resources to help the people they work with. Participants will work individually and in breakout groups to locate and research useable resources and collaborative opportunities for their location and people they specifically work with. This includes an in-depth look at how California is shaping its response to homelessness. Participants will also be given resources to continue their learning process as programs and funding evolve.

Learning Objectives

After completion of this training, participants will be able to:

- Define common language and terminology used when working with people who are at risk of, or are experiencing homelessness.
- Explain risk and contributing factors to becoming homeless and identify protective factors
- Recognize how implicit and explicit bias impact the way APS professionals work with others
- Apply a trauma-informed approach that is specific to those who are at risk of or are homeless.

Course Requirements

It is highly encouraged to have attended Workshops #1 and #2 prior to attending.



VIRTUAL EVENTS

This course will be conducted remotely through **Zoom** and will be offered twice on the following dates:

Cohort 1:

Dates: April 06, 2023

Time: 8:30 am – 12:00 pm

Cohort 2:

Dates: April 20, 2023

Time: 8:30 am – 12:00 pm

The registration due date for this training is January 18, 2023

**Zoom link will be sent with registration confirmation*



AUDIENCE

This workshop is intended for new or experienced line staff.

Visit us at

theacademy.sdsu.edu

Meet the Trainers

Alice Kirk, LCSW

Alice Joy Kirk is a Licensed Clinical Social Worker who has a Bachelor's degree in Psychology and a Masters of Social Work, both from California State University, San Bernardino. She has been providing clinical services to vulnerable and underserved populations for 17 years. Five of those years have been spent working with older adults with severe mental health issues and co-occurring disorders where she gained knowledge and experience in the challenges facing the older adult population and began to focus on the severe impact that a lack of affordable housing creates.

Alice is currently a Clinic Supervisor over the ARISE program in San Bernardino County. She also provides supervision for Children and Family Services, San Bernardino.

Alice has presented on ageism, mental health, quality of life, and the rapidly growing problem of homelessness in older adulthood. She believes that all interventions should be addressed from a whole-person perspective and shaped to encourage resilience, build empowerment, strengthen autonomy, and encourage creativity and purpose.

Rachael Ferraiolo, LCSW

Rachael has her Master's Degree in Social Welfare from the University of California Los Angeles and is a Licensed Clinical Social Worker. Rachael has several years of experience providing clinical services, twelve of which have been within the Orange County Health Care Agency. Rachael began her career as a clinician on an outreach and engagement team where she provided intensive, wrap around services to the homeless and other underserved populations such as incarcerated adults and individuals living with HIV. She has over ten years of experience delivering crisis services in a medical emergency department and provides clinical supervision to unlicensed clinicians. Currently, Rachael leads the County Disaster Response program, where she provides crisis response and mental health services to Health Care Agency employees, clients and community members after critical incidents. She also facilitates several trainings including Psychological First Aid and Vicarious Trauma.

Virtual Training Protocol

- Download or update the most recent version of [Zoom](#)
- Always use a headset, microphone, and have camera on when possible
- Use "Computer Audio" for optimal experience
- Consider logging in 10 minutes early to troubleshoot tech challenges
- Limit distractions, prepare your workspace, find comfortable seating

Continuing Education

This course meets the qualifications for continuing education credits for LMFTs, LCSWs, LPCCs and/or LEPs as required by the California Board of Behavioral Science for a combined total of 8.5 continuing credits. The Academy is approved by the California Association of Marriage and Family Therapists to sponsor continuing education for LMFTs, LCSWs, LPCCs and LEPs, Provider #91928. The Academy is approved by the California Board of Registered Nursing, Provider # BRN CEP15014. The Academy maintains responsibility for this program and its content. Certificates will be available for download 5-7 business days after course completion. **There is no cost for CEs.** Click here for information on how to [obtain CE Certificates](#).