The Cultural Competency Academy (CCA) provides a Foundational Training Series designed to provide awareness, knowledge and skill-based training that focus on concepts related to cultural humility, such as self-assessments, bias, culture in the workplace and BHS and intersectionalities. Training is designed for all levels (support staff, managers, and direct service providers). CCA is a 6-8 month long commitment, which has components that extend outside of the 5-day training series including two boosters, an eLearning and a practicum project. This series will be a hybrid of three in-person and two virtual training days.

**Course Objectives:**

Upon completion of the training series, participants will be able to:

- Access the tools and skills needed to provide culturally informed services
- Describe the impact of person-first, trauma-informed, culturally competent service delivery
- Use awareness of their own biases to engage with people of different cultural backgrounds
- Use cultural competence practices in the delivery of Behavioral Health Services
- Create culturally driven change to improve program participant outcomes
- Use skills and experiences to engage in conversations regarding race and culture

[Click here](#) to see the training outlines for each day with daily descriptions and learning objectives.

---

**Registration Information**

Please RSVP to [RIHS@sdsu.edu](mailto:RIHS@sdsu.edu) to be registered for the training series.

This is a closed registration due to the number of seats available that are specific to job position and organization.

This training is **FREE** of charge to County of San Diego Behavioral Health Services (BHS) County employees and contractors.

Email [RIHS@sdsu.edu](mailto:RIHS@sdsu.edu) if you have any questions.
The Cultural Competency Academy is a great commitment. Participants are expected to complete a practicum project and present it upon graduation. Please see our CCA webpage for more information.

Thank you for your continued understanding about our need to put the safety of our staff, facilitators, and customers first.

Please review the COVID protocol for in-person trainings.
https://theacademy.sdsu.edu/a-message-to-our-stakeholders-and-friends/

COVID Message and In-person Training Protocol

ADA

Please submit all requests for accommodations two weeks prior to the start of the training. The Academy for Professional Excellence is committed to creating an inclusive and welcoming environment that appreciates and builds on diversity. In accordance with the Americans with Disabilities Act (ADA) of 1990, and California Administrative Code Title 24, The Academy for Professional Excellence prohibits discrimination on the basis of a disability in employment, public services, transportation, public accommodations, and telecommunication services.

Continuing Education

This course meets the qualifications for 26 hours of continuing education credit for LMFTs, LCSWs, LPPCs and/or LEPs as required by the California Board of Behavioral Sciences. The Academy for Professional Excellence is approved by the California Association of Marriage and Family Therapists to sponsor continuing education for LMFTs, LCSWs, LPCCs and LEPs, Provider #91928. The Academy for Professional Excellence is approved by the California Board of Registered Nursing, Provider # BRN CEP10014; CCAPP-EI, Provider # 1S-98-398-0822, and CAADE Provider # CP40 906 CH 0323 for 26 contact hours/CEHs. The Academy for Professional Excellence is approved by the American Psychological Association to sponsor continuing education for psychologists. The Academy for Professional Excellence maintains responsibility for this program and its content. CE certificates will be available for download 5 business days after course completion. Click here for information on how to obtain CE Certificates. Click here for the CE Grievance Procedure.

Responsive Integrated Health Solutions (RIHS) is a County of San Diego Behavioral Health contracted program of the Academy for Professional Excellence, and a project of San Diego State University School of Social Work.

We create experiences that transform the heart, mind, and practice.

Visit us at theacademy.sdsu.edu.