



WHAT IS THE NAPSA CERTIFICATE PROGRAM?

The NAPSA Certificate Program is committed to strengthening Adult Protective Services programs by providing high-quality training materials in order to develop well-trained professionals who will improve the safety and independence of older and/or vulnerable adults, and persons with disabilities who are victims of abuse, neglect, self-neglect or exploitation.

CORE APS TRAINING

The NAPSA Certificate Program includes curricula developed by the NAPSA Education Committee and the NAPSA Certificate Committee in cooperation with the APSWI Training Program at San Diego State University's Academy for Professional Excellence. The APS Core Curricula is comprised of training modules in each of the core competency areas.

Detailed module information can be found here:
<https://theacademy.sdsu.edu/programs/apswi/napsa-23-core-competency-areas/>

REQUIREMENTS FOR CANDIDACY

- Be employed in a program that provides protective services to older and/or vulnerable adults, and persons with disabilities who are victims of abuse, neglect, self-neglect, and/or exploitation (the applicant is hereafter referred to as an APS Professional).
- Demonstrate, either by achieving equivalency through formal training or by passing an equivalency exam, that they have an understanding of the job they are expected to perform as APS Professionals. This includes knowing who their clients are, under what circumstances they are expected to intervene, and what interventions they are expected to provide.

COMPREHENSIVE TRAINING

Each module has an *Instructor Led Training* and/or *eLearning* component that meets the NAPSA Certificate Program requirements.

Instructor-Led Training: Comprehensive training materials are available at no cost for APS programs to use to advance workforce skills and knowledge. Curricula includes scripted trainer and trainee materials with skill-based learning activities, handouts and Power Point presentations. Each module includes an executive summary to support supervisors to advance workforce skills and knowledge.

eLearning: eLearning modules include interactive skill practice, knowledge checks, and a post-test. eLearnings are available at a cost of \$50 per person, per module for APS programs outside of California. APS programs in California are able to access eLearnings free of charge due to generous funding from the California Department of Social Services.



NAPSA Certificate Program

NAPSA & APSWI TRAINING

NAPSA and the APSWI Training Program at San Diego State University's Academy for Professional Excellence have developed core curricula around practice issues in Adult Protective Services. These training modules are available nationally for all APS organizations to use to advance workforce skills and knowledge. Each module is examined by skilled APS professionals and experts in the field to determine the specific learning objectives.

APSWI staff work with nationally recognized experts to develop evidence-based curriculum that builds on adult learning theory and teaches to the identified learning objectives. Once drafted, each curriculum is reviewed by Curriculum Advisory Committees composed of APS staff, supervisors, and managers to ensure the training will meet the needs of APS professionals in the field. Each curriculum is piloted-tested, evaluated, revised, and made available for use in training.

Additional curricula, to include Advanced and Supervisor, are available:
<https://theacademy.sdsu.edu/programs/apswi/>

NAPSA and APS Workforce Innovations (APSWI) have developed a core curriculum to accompany each of the NAPSA Core Competencies required for NAPSA Certificate completion. The following table contains a list of each of the APSWI training course(s) and the corresponding NAPSA Core Competency they align with.

****Each NAPSA competency requires the eLearning OR the instructor-led training (ILT), with the exception of Module 16 (Investigation First Steps), which requires two eLearnings OR the instructor-led training.**

AVAILABLE NAPSA Certificate MODULES

NAPSA to APSWI CORE COMPETENCIES (COURSE TITLE ALIGNMENT)			
NAPSA and APS Workforce Innovations (APSWI) have developed a core curriculum to accompany each of the NAPSA Core Competencies required for NAPSA Certificate completion. Below is a list of each of the APSWI training course(s) and the corresponding NAPSA Core Competency they align with.			
**Each NAPSA competency requires the eLearning OR the instructor-led training (ILT), with the exception of Module 16 (Investigation First Steps), which requires two eLearnings OR the instructor-led training.			
#	NAPSA	APSWI COURSE NAME	DURATION
1	Overview	APS Overview Half-Day Instructor-Led Training (ILT) <i>APS Overview eLearning</i>	4 hours 1.5 hours
2	Values/Ethics	<i>Ethics, Values, & Cultural Responsiveness in APS (ILT)</i> <i>Ethics, Values, & Cultural Responsiveness in APS</i>	7 hours 1.5 hours
3	Regulations	<i>California Regulations for APS eLearning</i>	1 hour
4	The Aging Process	<i>The Aging Process eLearning</i>	1.5 hours
5	Physical & Developmental Disabilities	<i>Physical and Developmental Disabilities eLearning</i>	1.5 hours
6	Mental Health Issues in APS Practice	<i>Mental Health in APS (ILT)</i> <i>Mental Health Issues in APS Practice eLearning</i>	4 hours 2 hours
7	Substance Abuse in Mature Adults	<i>Substance Abuse and Mature Populations eLearning</i>	1 hour
8	Dynamics of Abusive Relationships	<i>Dynamics of Abusive Relationships (ILT)</i> <i>Dynamics of Abusive Relationships eLearning</i>	1.5 hours 7 hours
9	Communication and Interviewing	<i>Professional Communication (ILT)</i> <i>Interviewing Skills for APS Workers Parts 1, 2, & 3 eLearning</i>	7 hours 1.5 hours each
10	Self-Neglect Clients	<i>Working With Clients who Self-Neglect (ILT)</i> <i>Working With Self-Neglecting Clients eLearning</i>	7 hours 1.5 hours
11	Caregiver Neglect	<i>Caregiver or Perpetrator Neglect (ILT)</i> <i>Caregiver or Perpetrator Neglect eLearning</i>	7 hours 1.5 hours
12	Financial Exploitation	<i>Financial Exploitation (ILT)</i> <i>Financial Exploitation: An Introduction eLearning</i>	7 hours 1 hour
13	Physical Caregiver Abuse	<i>Responding to Physical Elder Abuse and Neglect eLearning</i>	2 hours
14	Elder Sexual Abuse	<i>Elder Sexual Abuse (ILT)</i> <i>Elder Sexual Abuse eLearning</i>	6.5 hours 1 hour
15	Documentation & Report Writing	<i>APS Case Documentation and Report Writing (ILT)</i> <i>APS Case Documentation and Report Writing eLearning</i>	7 hours 2 hours
16**	Initial Investigations	<i>Initial Investigation: Taking the First Steps (ILT)</i> <i>Initial Investigations: Part 1: APS Intake Interview eLearning</i> <i>Initial Investigations: Part 2: APS Worker Safety eLearning</i>	7.25 hours 1 hour 1 hour
17	Assessing Client Capacity	<i>Assessing APS Clients' Decision-Making Capacity (ILT)</i> <i>Screening for Decision-Making Ability when Working with APS Clients eLearning</i>	7 hours 1.5 hours
18	Risk Assessment	<i>Investigation: Risk Assessment (ILT)</i> <i>Risk Assessment in APS eLearning</i>	7 hours 1.5 hours
19	Voluntary Case Planning	<i>Voluntary Case Planning in APS (ILT)</i> <i>Voluntary Case Planning in APS eLearning</i>	6 hours 1 hour
20	Involuntary Case Planning	<i>Involuntary Case Planning and Intervention Process</i> <i>Involuntary Case Planning for APS Workers Modules 1, 2, & 3 eLearning</i>	7 hours 1.5 hours
21	Collaboration in APS Work	<i>Collaboration in APS Work (ILT)</i> <i>Collaboration in APS Work eLearning</i>	7 hours 1 hour
22	Working with Criminal Justice	<i>Working with the Criminal Justice System (ILT)</i> <i>Working with the Criminal Justice System eLearning</i>	7 hours 1.5 hours
23	Case Closure	<i>Case Closure (ILT Half-Day)</i> <i>Case Closure eLearning</i>	4 hours 1.5 hours

Revised 9/7/21 (TK)

Visit <http://www.napsa-now.org/the-napsa-certificate-program/> for completion requirements.