

EXECUTIVE SUMMARY

HOMELESSNESS IN OLDER ADULTS: EXAMINING THE LAYERS

This is the first workshop in the series: “Effectively Working APS Cases for Persons Experiencing Homelessness”. The series is designed to provide APS professionals with knowledge, practical tools, opportunities to build empathy and gain a better understanding of what many individuals who are homeless work through in order to work more effectively with this population.

In this first workshop, APS professionals will learn some fundamentals on the experience of homelessness and explore biases when working with this population. After completing this first workshop, participants will have the foundation to better assess barriers for each individual they work with and help those individuals increase their protective factors such as resiliency and self-care.

Virtual Training:

- The following virtual instructional strategies are used throughout the course: short lectures (lecturettes), interactive activities/exercises including breakout rooms, chat box discussions, large group discussions, self-reflection, and poll options. PowerPoint slides are used to stimulate discussion.
- Participants will need access to a computer with video conferencing capability and be able to connect to the virtual platform being used to deliver this training. A headset or earbuds with microphone and a video camera are highly encouraged. Participant Manual is a fillable PDF if using Adobe Acrobat. Participants are encouraged to either print a hard copy or ensure access to Adobe Acrobat to allow for highlighting, typing in comments and filling out worksheets.

Course Requirements:

- There are no course requirements, but it is recommended that participants have some experiencing interviewing clients.
- It is strongly recommended that participants review **HANDOUT #1- Definitions** prior to attending training.

Target Audience: This workshop is intended for new or experienced line staff.

Learning Objectives:

- Define common language and terminology used when working with people who are at risk of, or are experiencing homelessness.
- Explain risk and contributing factors to becoming homeless and identify protective factors
- Recognize how implicit and explicit bias impact the way APS professionals work with others

- Apply a trauma-informed approach that is specific to those who are at risk of or are homeless.