



Serving the Child Welfare Community

Workforce Development ■ Capacity Building ■ Implementation Support

We create experiences that transform the heart, mind, and practice.

Inquire. Inspire. Impact.

We led with inquiry as we worked to understand the needs of our partners so we could support them with collaborative partnerships.

Although our number of training days decreased when compared to last fiscal year, we were able to train 25% more participants in FY 2019-2020.

Coaching Proves Powerful

Coaches teamed with learners across 5 counties to enhance skills in child welfare practice. They maintained their working relationships during the public health crises and in some areas coaching utilization increased.

Transitioning to a Virtual Environment

We transformed our entire service delivery to a virtual model to continue meeting the needs of our customers.

Core Values

Faced with challenges presented by public health crises, we embraced our core values of Innovation and Flexibility.

Commitment to Anti-Racism

All of our services and internal policies are being examined with an anti-racism lens.

Inaugural Workforce Development Conference

Our first workforce development conference brought together child welfare professionals and key partners to develop and deepen their leadership and organizational skills.

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39,906 PARTICIPANTS TRAINED ▲ 25%	651 TRAINING DAYS ▼ 18%
11,206 RECEIVED COACHING ▲ 65%	1514 COACHING DAYS ▲ 21%
481 COMPLETED SIMULATIONS	27 SIMULATION DAYS
18,198 COMPLETED EARNINGS	15,166 CLASSROOM TRAINED
489 IN-PERSON TRAININGS	163 VIRTUAL TRAININGS
2192 EVENTS DELIVERED	5 EVENTS PER DAY