

Foundations in Case Management Training



Trainer: [Candice Hendrickson, LMFT 49672](#)

Course Code: BH0221

Course Description

In this interactive, virtual training, participants will learn the fundamentals of case management services in San Diego County behavioral health in the context of the Drug MediCal Organized Delivery System (DMC-ODS). Participants will learn principles of effective case management and will develop tools through various formats including case study examination, small group activities, and video. Course design includes knowledge and application of case management components.

Prerequisite: *Enhanced Case Management eLearning BHE0096*

See Page 2 for Outline and Learning Objectives

Audience

All SUD counselors, case managers, therapists, and other direct service providers working within the behavioral health system of care.



Location Live Virtual Training: This training will be conducted via [Zoom](#).

Date November 16, 2021

Time 9:30 am to 12:00 pm & 1:00 pm to 3:30 pm

Learning Objectives

- Define case management.
- Identify three case management categories of service as defined by DMC-ODS.
- List three benefits of enhanced case management & coordination.
- List three essential components needed to write an effective case management progress note.
- Describe three considerations when delivering services through a culturally-responsive lens.
- Describe the “warm hand-off” approach as a measure for successful case management.
- Design a person-centered treatment plan.

[Click Here](#) to log into the LMS and Register

Registration: If you already have an account, you may search for the course by name or course code. If you do not have an account in the LMS you will need to open one by [clicking here](#). Email RIHS@sdsu.edu if you have any questions. This training is FREE of charge to BHS County employees and contractors.

Continuing Education: This course meets the qualifications for 5 hours of continuing education credit for LMFTs, LCSWs, LPCCs and/or LEPs as required by the California Board of Behavioral Sciences. The Academy for Professional Excellence is approved by the California Association of Marriage and Family Therapists to sponsor continuing education for LMFTs, LCSWs, LPCCs and LEPs, Provider #91928. The Academy for Professional Excellence is approved by the California Board of Registered Nursing, Provider # BRN CEP10014; CCAPP-EI, Provider # 1S-98-38-98-0822, and CAADE Provider # CP40 906 CH 0323 for 5 contact hours/CEHs. The Academy for Professional Excellence is approved by the American Psychological Association to sponsor continuing education for psychologists. The Academy for Professional Excellence maintains responsibility for this program and its content. CE certificates will be available for download 5 business days after course completion. Click here for information on how to [obtain CE Certificates](#). Click here for the [CE Grievance Procedure](#).



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Foundations in Case Management Training

Candice Hendrickson, LMFT 49672

Educational Goal: *To improve the application of case management in the delivery of behavioral health services.*

Learning objects: *Upon completion of this training, participants will be able to:*

1. *Define case management.*
2. *Identify three case management categories of service as defined by DMC-ODS.*
3. *List three benefits of enhanced case management & coordination.*
4. *List three essential components needed to write an effective case management progress note.*
5. *Describe three considerations when delivering services through a culturally-responsive lens.*
6. *Describe the “warm hand-off” approach as a measure for successful case management.*
7. *Design a person-centered treatment plan.*

<i>Time</i>	<i>Activity</i>
9:00 am – 9:30 am	Enter Zoom waiting room; video and mic check*
9:30 am – 12:00 pm	Introductions; Objectives; Defining case management (CM); CM categories and warm hand-off; CM benefits; Cultural Considerations; Case study
12:00 pm – 1:00 pm	Lunch
1:00 pm - 3:15 pm	Treatment planning; Case study; Navigation and Documentation overview; wrap-up
3:15 pm – 3:30 pm	Questions and Check-in

*Please note: in order to receive completion and credit/ CE's, you must have your video camera on for the duration of training.



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