

# California APS Consistency in Determining Findings Multi-Module Virtual Skill Building Training



## Description

In this engaging advanced virtual training, participants receive the opportunity to build upon the foundations learned in the prerequisite eLearning and practice determining findings to create consistency throughout the state. It is packed with practice scenarios to help participants work through the **California APS Standards for Consistency in Determining Findings Matrix** and better understand the findings standards set forth in the **Guiding Principles for Consistency in Determining Findings**. Participants will also have an opportunity to write findings in rational narrative, providing a framework for presenting logical justification for findings.

This course has been developed as a blended learning composed of an eLearning and two virtual modules, including individual practice. Participants will first complete the eLearning to gain the foundation needed for the virtual skill-building modules.

## Dates and Times

Orange County: COHORT 3

**DAY 1: Module 1 & 2:** September 16, 2021  
TIME: 9:00AM-12:00PM  
Platform: ZOOM

**DAY 2: Module 3:** September 23, 2021  
TIME: 9:00AM-11:30AM  
Platform: ZOOM

## Learning Objectives

By the end of this training, participants will be able to:

- Determine potential abuse by identifying the abuse indicators, using the *CA APS Standards for Consistency in Determining Findings Matrix*.
- Critique if evidence meets the abuse type's legal components (Essential Defining Elements, interpreted from the Welfare & Institutions Code) during scenario based skill practice.
- Construct a findings rational narrative that includes the components required for it to be descriptive and complete.

## Course Requirements

To receive completion credit, each of the following is required:

- **Prerequisite:** 60-90min [eLearning](https://theacademy.sdsu.edu/programs/apswi/advanced-training/aps-consistency-in-findings/) (<https://theacademy.sdsu.edu/programs/apswi/advanced-training/aps-consistency-in-findings/>)
  - ✓ Complete the CA APS Consistency in Findings eLearning within 3 months of attending the first Virtual Workshop on September 15<sup>th</sup>. If participants have completed the eLearning prior to June 1st, 2021, it is recommended they complete the course again to receive full credit for the training.
- **Module 1**
  - ✓ Attend Day 1 (Virtual Classroom via Zoom) September 16, 2021
- **Module 2**
  - ✓ Complete Individual Practice on own.
  - ✓ Enter findings from Individual Practice into the online learning activity (link provided after completion of Day 1)
- **Module 3** (Zoom link for Day 2 will be provided after completion of Day 1)
  - ✓ Attend Day 2 (Virtual Classroom via Zoom) September 23, 2021

## Intended Audience

This training is intended for those who conduct investigations and determine case findings. However, all levels of APS staff including but not limited to lineworkers, supervisors, managers, and program support specialists are strongly encouraged to attend.

## Registration

**\*Zoom link will be sent with registration confirmation\***

If you have any questions, please contact:  
[apstraining@sdsu.edu](mailto:apstraining@sdsu.edu)

## Presenters

**Jacquelyne Garza** is a supervising trainer for Orange County Social Services Agency's Adult Services programs which consists of Adult Protective Services (APS) and In-Home Supportive Services (IHSS). Jacquelyne achieved her bachelors in Psychology from the California State University of Long Beach and her Masters in Social Work from the California State University of Fullerton. Jacquelyne has worked within the social services field in various roles for over thirteen years and has served as a social worker in both Orange County APS and IHSS programs. In the last three years as a supervising trainer, she has collaborated with APS and IHSS to implement innovative approaches to induction training for newly hired staff.

**Kim Hau Nguyen** has a Bachelor's and Master's Degree in Social Work from California State University, Long Beach and is a Licensed Clinical Social Worker with the State of California, since 2013. She has worked for Orange County Adult Protective Services for over 13 years. She is part of multiple multidisciplinary teams and committees and has done numerous presentations relating elder/dependent adult abuse, financial abuse/scams, and hoarding behavior.

**John Danczak** is a Senior Social Services Supervisor with Orange County Adult Protective Services (APS). John's extensive experience includes over 20 years working in government programs that serve vulnerable adults such as those with mental health diagnoses, persons with disabilities, and those who have been victims of abuse and neglect. In his role as an APS supervisor, John leads a team of field social workers investigating allegations of abuse and neglect, and has developed training tools to assist with their competencies, as well as conducts community presentations to raise awareness on the important issue of protecting vulnerable older adults.

## Continuing Education

This course meets the qualifications for continuing education credits for LMFTs, LCSWs, LPCCs, and/or LEPs as required by the California Board of Behavioral Sciences. The Academy is approved by the California Association of Marriage and Family Therapists to sponsor continuing education for LMFTs, LCSWs, LPCCs and LEPs, Provider #91928. The Academy is approved by the California Board of Registered Nursing, Provider # BRN CEP15014. The Academy maintains responsibility for this program and its content. Certificates will be available for download 5-7 business days after course completion. Click here for information on how to [obtain CE Certificates](#).

