Description
This year, the Leaders Institute has offered training on managing staff remotely, APS funding streams, state budget and legislation, and measuring outcomes. The common thread that binds all these topics is data. In this interactive training, we will explore the importance of accurate data collection on the federal, state and county level and how to use data elements from the updated SOC242 for program improvement. Participants will be asked to complete the new SOC242 eLearning in preparation for the workshop/booster.

Dates and Times

**WORKSHOP:**

DATE: May 19, 2021
TIME: 9:00AM-11:00AM
Platform: ZOOM

**BOOSTER:**

DATE: June 2, 2021
TIME: 10:00AM-11:30AM
Platform: ZOOM

Learning Objectives

- Name three benefits of accurate data collection.
- Describe how data is used at the federal, state and county levels for APS.
- Identify one way you, as an APS Manager, will use data at the county level to make a difference in your program.
- Review the SOC242 and identify one data element to use for education/advocacy.

Intended Audience

This workshop is intended for APS Managers

Presenters

Natasha Nicolai, MPP, Chief Data Strategist, Director of Research, Automation and Data Division, CDSS

Chris Alire, MS, Program Manager APS/ST/Specialized Case Management, Aging & Independence Services, County of San Diego Health & Human Services Agency – Ms. Alire has worked in Adult Protective Services for 21 years with the last nine years as Program Manager. Prior to APS, she worked in the field of domestic violence with the military, the Long Term Care Ombudsman, and Aging and Independence Services Call Center. Ms. Alire is the current chair of the CWDA’s Protective Services Operation Committee where she has been part of the committee that worked to implement NAMRS in California and worked on development of the last two APS and County Services Block Grant Monthly Statistical Report (aka SOC 242 report). She has been a consultant to CDSS in implementation of the most recent SOC 242 that went live in January 2019.

Lori Delagrammatikas, MSW, Executive Director, National Adult Protective Services Association (NAPSA) – Prior to NAPSA, Lori worked as the governor-appointed Adult Protective Services Liaison to the counties from the California Department of Social Services. In this role, she worked collaboratively with county, state and federal agencies to promote consistent and compliant APS statewide practice, and strengthen and expand services to older adults and adults with disabilities. Before coming to the state, Lori worked for eight years as the program manager of the M.A.S.T.E.R. program at the Academy for Professional Excellence, San Diego State University where she spearheaded the development of the NAPSA’s 23 core competency training modules for Adult Protective Services. She has received NAPSA Collaboration Award and the NAPSA 2016 Distinguished Service Award.

Agenda

**May 19, 2021 Workshop Agenda - 9-11am**

9:00 – 9:10am – Welcome, Housekeeping and Introductions

9:10 – 9:15am – National Adult Maltreatment Reporting System (NAMRS)

9:15 – 10:00am – Why Data Collection is Important in Social Services

10:00 – 10:15am – APS/County Perspective

10:15 – 10:45am – SOC 242 Breakout Group

10:45 – 11:00am – Booster Preview, Closing & Evaluation

**June 2, 2021 Booster Agenda – 10-11:30am**

10:00 – 10:05am – Welcome, Housekeeping

10:05 – 10:20am – Review/Reflection from Workshop

10:20 – 11:00am – Breakout Group Activity

11:00 – 11:15am – Questions

11:15-11:30am – Closing and Evaluation