



BHS PROVIDER UPDATES

2020-4

Pathways to Well-Being Bulletin: COVID-19 Updates

Child and Family Team (CFT) Meetings During the COVID-19 Public Health Emergency

Fred Finch CFT Meeting Facilitation Program continues to accept referrals and facilitate CFT meetings for BHS, Child Welfare Services (CWS) and Probation. CFT Meetings have been shifted to videoconferencing and teleconferencing platforms at this time. BHS programs should continue to make referrals to the Fred Finch CFT Meeting Facilitation Program and participate in CFT meetings according to required timelines and needs of youth and family.

Fred Finch CFT Meeting Facilitation Program offers a variety of platforms including “Zoom”, “Teams”, and “Conference Now” applications for conducting CFT meetings virtually. For information about telehealth guidelines during the COVID-19 public health emergency, please refer to [3-23-20 – Guidance for County Staff and Contractors Regarding Telehealth](#) and [DHCS Information Notice 20-009](#).

During virtual CFT meetings, the CFT meeting facilitators continue to review confidentiality agreements at the start of the meeting and obtain verbal consent, inclusive of telehealth, from participants. The CFT meeting facilitator ensures that each participant is in a private, confidential space and can offer suggestions for where those spaces might be. CFT Meeting team agreements can be customized to include shared understanding about holding the meeting virtually, including ensuring that all members are connecting from a private location to ensure confidentiality of client information.

Billing PWB- Related Service Codes During the COVID-19 Public Health Emergency

Providers can bill service codes 82/882 for Intensive Care Coordination (ICC) and 83/883 for Intensive Home-Based Services (IHBS) when providing these services via teleconference or telehealth platform, per Provider Notice: [Covid-19 Quality Improvement Updates and Best Practices](#), issued March 19, 2020.

PWB-Related Forms and Documents During the COVID-19 Public Health Emergency

Providers shall continue to enter begin and end dates in the Client Categories Maintenance (CCM) for clients identified as Subclass or Class to align with the Eligibility for PWB and Enhanced Services Form, as previously directed. Providers are expected to complete all PWB related forms including the Eligibility for PWB and Enhanced Services Form, Progress Report to CWS Form, CFT Meeting Note and ICC Note. The Progress Report to CWS Form and accompanying documents, including the CANS results, can either continue to be faxed to the HEP OA listed on the form or securely emailed directly to the CWS Protective Services Worker (PSW). If a program is unable to complete forms in CCBH, form fill versions can be utilized and filed in the hybrid chart. Form fill versions are accessible on the PWB website at: <https://theacademy.sdsu.edu/programs/rihs/pathways/>

Interagency Placement Committee (IPC) during the COVID-19 Public Health Emergency

Both CWS and Probation IPC meetings will continue to take place through conference calls. BHS providers will continue to receive invitations to IPC meetings from the BHS Continuum of Care Reform (CCR) Liaisons, via phone calls or emails. The invitation will provide a window of time for client’s IPC screenings. A conference call number and access code will be sent to BHS providers on the day of the IPC meeting just prior to when the case is set to be presented, to protect the confidentiality of other cases being presented.

For more information, resources, and updates related to Behavioral Health Services and the COVID-19 response, please visit the [BHS COVID-19 Website](#). If you have any questions related to this bulletin, please contact your COR or the BHS PWB Program Manager at Amanda.Kaufman@sdcounty.ca.gov

May 18, 2020