

Behavioral Health Services (BHS) - Provider Information Notice

To:	BHS - Children, Youth, & Families (CYF) Providers	June 19, 2020
From:	Behavioral Health Services	
Cc:	n/a	
Topic(s):	COVID-19, Meetings, Teleconferencing, Billing, Forms & Documents, BHS-CYF Providers	
Title	Pathways to Well-Being Bulletin: Coronavirus Disease 2019 (COVID-19) Updates	

This bulletin provides up-to-date information for mental health providers on the impact of COVID-19 on Child and Family Team meetings, the billing of Pathways to Well-Being (PWB) service codes, documentation changes, and Interagency Placement Committee (IPC) meeting attendance. The bulletin is an extension of the technical assistance that is offered by the BHS Pathways to Well-Being team to CYF mental health programs.

Child and Family Team (CFT) Meetings During COVID-19

The Fred Finch CFT Meeting Facilitation Program continues to accept referrals and facilitate CFT meetings for BHS, Child Welfare Services (CWS) and Probation. Please see the following details:

- CFT meetings have been shifted to videoconferencing and teleconferencing platforms at this time. BHS programs should continue to make referrals to the Fred Finch CFT Meeting Facilitation Program and participate in CFT meetings according to required timelines and needs of youth and family.
- The Fred Finch CFT Meeting Facilitation Program offers a variety of platforms, including Zoom, Microsoft Teams, and Conference Now, for conducting CFT meetings virtually. For information about telehealth guidelines during the COVID-19 public health emergency, please refer to [3-23-20 – Guidance for County Staff and Contractors Regarding Telehealth](#) and [DHCS Information Notice 20-009](#).
- During virtual CFT meetings, the CFT meeting facilitators should continue to review confidentiality agreements at the start of the meeting and obtain verbal consent, inclusive of telehealth, from participants. The CFT meeting facilitator ensures that each participant is in a private, confidential space and can offer suggestions for where those spaces might be.
- CFT meeting team agreements can be customized to include shared understanding about holding the meeting virtually, including ensuring that all members are connecting from a private location to ensure confidentiality of client information.

Billing PWB-Related Service Codes During COVID-19

- Providers can bill service codes 82/882 for Intensive Care Coordination (ICC) and 83/883 for Intensive Home-Based Services (IHBS) when providing these services via teleconference or telehealth platform, per provider notice: [COVID-19 Quality Improvement Updates and Best Practices](#), issued on March 19, 2020.

PWB-Related Forms and Documents During COVID-19

- Continue to enter begin and end dates in the Client Categories Maintenance (CCM) for clients identified as Subclass or Class to align with the Eligibility for PWB and Enhanced Services Form, as previously directed.
- Complete all PWB related forms including the Eligibility for PWB and Enhanced Services Form, Progress Report to CWS Form, CFT Meeting Note and ICC Note.
- The Progress Report to CWS Form and accompanying documents, including the CANS results, can either continue to be faxed to the HEP OA listed on the form or securely emailed directly to the CWS Protective Services Worker (PSW).

Behavioral Health Services (BHS) - Provider Information Notice

- If a program is unable to complete forms in CCBH, form fill versions can be utilized and filed in the hybrid chart. Form fill versions are accessible on the [PWB website](#).

Interagency Placement Committee (IPC) During COVID-19

Both CWS and Probation IPC meetings will continue to take place through conference calls. Please see the following details:

- BHS providers will continue to receive invitations to IPC meetings from the BHS Continuum of Care Reform (CCR) Liaisons, via phone calls or emails.
- Invitations will provide a window of time for client's IPC screenings.
- Conference call number and access code will be sent to BHS providers on the day of the IPC meeting just prior to when the case is set to be presented, to protect the confidentiality of other cases being presented.

For more information, resources, and updates related to Behavioral Health Services and the COVID-19 response, please visit the [BHS COVID-19 Website](#). If you have any questions related to this bulletin, please contact your COR or the BHS PWB Program Manager (Amanda.Kaufman@sdcounty.ca.gov).