

# Best Practices for Providing Behavioral Health Services using Telehealth with Adults and Older Adults

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Course Code: BHO271

## Course Description

Telehealth involves the use of electronic communications and information technology to support the delivery of behavioral health services. In this virtual training, we will provide context for telehealth, describe the various technologies used to provide behavioral health services, and the best practices for providing behavioral telehealth. We will also discuss privacy and safety issues and provide a specific focus on engaging with adults and older adults. Lastly, we will discuss solutions to common concerns.

Click here to see the [training outline](#).

## Audience

SUD and Mental Health Adult and Older Adult providers, inclusive of perinatal and family services program providers

**Location**    **Live Virtual Training:**  
This training will be conducted via [Zoom](#).

**Dates**            **Monday, May 11, 2020**

**Time**              **1:30 pm to 3:30 pm**

## Learning Objectives

**Educational Goal:** To improve the integration of telehealth in the delivery of behavioral health services.

Upon completion of this training participants will be able to:

- Illustrate the basic telehealth principles for the adult and older adult population
- List age-appropriate engagement methods using telehealth
- Accurately describe the various telehealth tools
- Recognize the benefits of using videoconferencing technology for psychotherapy
- Integrate telehealth with current service delivery and match the appropriate telehealth modality for the person or family you are serving

[Click Here](#) to log into the LMS and Register

**Registration:** If you already have an account, you may search for the course by name or course code. If you do not have an account in the LMS you will need to open one by [clicking here](#). Email [RIHS@sdsu.edu](mailto:RIHS@sdsu.edu) if you have any questions. This training is FREE of charge to BHS County employees and contractors.

**Continuing Education:** This course meets the qualifications for 2 hours of continuing education credit for LMFTs, LCSWs, LPCCs, and/or LEPs as required by the California Board of Behavioral Sciences. The Academy for Professional Excellence is approved by the American Psychological Association to sponsor continuing education for psychologists and the California Association of Marriage and Family Therapists to sponsor continuing education for LMFTs, LCSWs, LPCCs and LEPs, Provider #91928. The Academy for Professional Excellence is approved by the California Board of Registered Nursing, Provider # BRN CEP15014; CCAPP-EI, Provider # 1S-98-398-0820, and CAADE Provider # CP40-906-CH0323 for 2 contact hours/CEHs. The Academy for Professional Excellence maintains responsibility for this program and its content. CE certificates will be available for download 5 business days after course completion. Click here for information on how to [obtain CE Certificates](#). Click here for the [CE Grievance Procedure](#).