



BHS PROVIDER UPDATES

2020-13

Pathways to Well-Being Monthly Update Bulletin: February 2020

Pathways to Well-Being (PWB) is delivering monthly bulletins designed to answer program questions and provide the latest information related to PWB.

Q & A from Providers:

- 1. Question:** Does IHBS count toward the UM cycle?
Answer: IHBS will count toward the UM cycle when the service is provided by the therapist/clinician. It will not count toward the UM when IHBS is provided by anyone other than the therapist including parent/youth partner, rehab staff or case manager, if the case manager is not the therapist/clinician.
- 2. Question:** If a Case Manager rather than a therapist provides IHBS, does the Case Manager still need to get prior authorization from Optum?
Answer: Yes, prior authorization is required for the provision of IHBS regardless of the person's role in the program. Please see [CYF Memo #08-19/20 IHBS Prior Authorization Request Process](#) effective 9/11/19 for further information.
- 3. Question:** Who is responsible for making sure that CFT meetings occur within the required timelines once the CFT Meeting Referral Form has been submitted to the CFT Meeting Facilitation Program?
Answer: For youth that are designated as eligible for PWB Enhanced Services (Subclass), it is the responsibility of the BHS provider to ensure compliance with CFT Meeting mandated timelines and PWB required documentation.
- 4. Question:** On the Progress Report To CWS form, what is meant by "Current Client Assignment History from CCBH"? Does the provider only send their program current assignment or the entire history of assignments?
Answer: The provider sends the entire history of assignments to CWS. The reason for this is to inform the PSW about all prior and current behavioral health services to assist in collaboration between the PSW and providers as well as making treatment recommendations.

What Is New?

- Latest Bulletin 2020-12 sent to providers on 2.11.20 addresses programs no longer using the EBP for tracking CFT meetings. Please see <https://theacademy.sdsu.edu/wp-content/uploads/2020/02/2020-12-Tracking-CFT-Meetings-Update-2.11.20.pdf> for more information.

If you have any PWB related questions, please contact your BHS PWB Liaison or the BHS PWB Program Manager at Amanda.Kaufman@sdcounty.ca.gov

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