



BHS PROVIDER UPDATES

2019-10

Pathways to Well-Being Monthly Update Bulletin: December 2019

Pathways to Well-Being (PWB) is delivering monthly bulletins designed to answer program questions and provide the latest information related to PWB.

Q & A from Providers:

- 1. Question:** Do providers have to attend Interagency Placement Committee meetings (IPC) whenever we are invited and if so, what if we are not able to attend?

Answer: When a BHS provider is invited to an IPC meeting it is expected that they will attend a portion of the meeting by conference call. BHS providers are essential in contributing information to inform the IPC decision making process when a youth they are serving is being considered for placement in a STRTP or for continued placement in a STRTP. If the treating BHS provider is not able to attend the IPC, a person familiar with the client, such as a clinical supervisor or alternate team member, can participate on their behalf.
- 2. Question:** On the Eligibility for Pathways to Well-Being and Enhanced services form, what does it mean that the form needs to be completed at "reassessment"?

Answer: Reassessment refers to any noted changes throughout the course of treatment that would impact a client's PWB status while open to a program. An example would be if the client was assessed to be eligible for enhanced services/subclass based upon being considered for higher level services such as Wraparound or STRTP and then progressed in treatment so that the client is no longer requiring higher level services. In this example if the youth's case remains open to CWS, the client status would change from Subclass to Class. As a reminder, providers should always confirm client PWB eligibility when updating the BHA, Client plan at the UM cycle. This may or may not require a form update.
- 3. Question:** Does the Progress Report to Child Welfare Services form need to be completed at UM cycle?

Answer: Yes, the UM cycle requires updates to multiple documents shared with CWS including the current Client Plan and current completed CANS tool results, therefore a new Progress Report to Child Welfare Services form needs to be completed and sent to CWS.
- 4. Question:** Rather than completing the IHBS prior authorization form, can programs bill individual rehab services (SC 34) and family rehab services (SC 36) rather than IHBS (SC 83)?

Answer: Utilizing individual rehab services SC 34 and/or family rehab services SC 36 for the purpose of not completing the IHBS prior authorization form is not recommended. Anytime a client has an identified CFT and is receiving ICC, the client is eligible for IHBS and service provision should be discussed in the CFT meeting.
- 5. Question:** If a client is not involved with CWS, do programs need to include ICC in the client plan and complete Pathways to Well-Being related documentation?

Answer: ICC is available to all clients with an identified team on an as needed basis, regardless of the client's PWB status. Whenever providing ICC, the service needs to be added to the client plan and documented on either the CFT Meeting Note or the ICC Note. If the client's case is not open to CWS, programs are not required to complete either the Eligibility for PWB and Enhanced Services form or the Progress Report to CWS form, and will not enter a PWB designation in the Client Categories Maintenance (CCM) tab. As a reminder, programs complete and submit the CFT Meeting referral form to the CFT Meeting Facilitation Program whenever there is a need for a CFT meeting, regardless of CWS involvement.

If you have any PWB related questions, please contact your BHS PWB Liaison or the BHS PWB Program Manager at Amanda.Kaufman@sdcounty.ca.gov