Thinking About APS Structure: How APS Organizational Structure Drives Processes and Outcomes

Date and Location

DATE: September 05, 2019
LUNCH: 1:30PM-2:00PM
TRAINING: 2:00PM-5:00PM
LOCATION: CDSS
744 P. Street
Sacramento, CA 9581

Learning Objectives

After completion of workshop, participants will be able to:

- Identify 2-3 key principles of system’s thinking
- Define components of key structures that influence effectiveness in APS programs
- Recognize the key structures in California APS programs
- Interpret and apply Administration for Community Living project results to enhance the structure of their county APS programs.

Intended Audience

This APS Leaders Institute workshop is intended for APS Program Managers and Adult Services Administrators.

Presenters

Karl Urban is a Senior Research Manager with Walter R. McDonald and Associates, Inc. (WRMA) and works with the Adult Protective Services Technical Assistance Resource Center. Before joining WRMA, Mr. Urban had a 25-year career in Texas state government, culminating in serving as a Director and Assistant Commissioner in the Adult Protective Services program. Prior to APS, Mr. Urban worked on aging and disability issues, including serving as Manager of Policy Analysis and Support at the Texas Department of Aging and Disability Services, Deputy Director at the Texas Department on Aging and as a member of the Texas Council on Developmental Disabilities, Statewide Health Coordinating Council, and Governor's Advisory Council on Physical Fitness. Mr. Urban’s experience has also included planning, policy analysis and consulting positions at the Texas Health and Human Services Commission and the Office of the Governor and in the private and non-profit sectors. He has BA degree in Government from Abilene Christian University and a MA in Public Affairs from the LBJ School at The University of Texas at Austin.

Mary Twomey, MSW, is a consultant in elder justice issues. Most recently, she was an Aging Program Specialist at the Administration for Community Living, Office of Elder Justice and Adult Protective Services. Previously, Mary was co-director of both the National Center on Elder Abuse and the Center of Excellence on Elder Abuse and Neglect at the University of California, Irvine. From 2000-2007, she ran a local multi-disciplinary Consortium for Elder Abuse Prevention in San Francisco. Before that, she spent 11 years at AARP and, among other things, ran their National Guardianship Monitoring Project. Mary's interest in aging and elder justice issues was kindled when her grandparents came to live with her family when she was a child. She has a Master’s degree in Social Work with a concentration in gerontology.

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