

# NAPSA Certificate Program

## WHAT IS THE NAPSA CERTIFICATE PROGRAM?

**The NAPSA Certificate Program is committed to strengthening Adult Protective Services programs by providing high-quality training materials in order to develop well-trained professionals who will improve the safety and independence of older and/or vulnerable adults, and persons with disabilities who are victims of abuse, neglect, self-neglect, or exploitation.**

### CORE APS TRAINING

The NAPSA Certificate Program includes curricula developed by the NAPSA Education Committee and the NAPSA Certificate Committee in cooperation with the MASTER APS Training Program at San Diego State University's Academy for Professional Excellence. The APS Core Curricula is comprised of training modules in each of the core competency areas.

Detailed module information can be found here:  
<https://theacademy.sdsu.edu/programs/master/napsa-23-core-competency-areas/>

### REQUIREMENTS FOR CANDIDACY

- Be employed in a program that provides protective services to older and/or vulnerable adults, and persons with disabilities who are victims of abuse, neglect, self-neglect, and/or exploitation (the applicant is hereafter referred to as an APS Professional).
- Demonstrate, either by achieving equivalency through formal training, or by passing an equivalency exam, that they have an understanding of the job they are expected to perform as APS Professionals. This includes knowing who their clients are, under what circumstances they are expected to intervene, and what interventions they are expected to provide.

## COMPREHENSIVE TRAINING

**Each module has an *Instructor Led Training* and/or *eLearning* component that meets the NAPSA Certificate Program requirements.**

**Instructor-Led Training:** Comprehensive training materials are available at no cost for APS programs to use to advance workforce skills and knowledge. Curricula includes scripted trainer and trainee materials with skill-based learning activities, handouts and Power Point presentations. Each module includes an executive summary to support supervisors to advance workforce skills and knowledge

**eLearning:** eLearning modules include interactive skill practice, knowledge checks, and a post-test. eLearnings are available at a cost of \$45 per person, per module for APS programs outside of California. APS programs in California are able to access eLearnings free of charge due to generous funding from the California Department of Social Services.

Visit <http://www.napsa-now.org/the-napsa-certificate-program/> for completion requirements.

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## NAPSA & MASTER-APS TRAINING

NAPSA and the MASTER-APS Training Program at San Diego State University's Academy for Professional Excellence have developed core curricula around practice issues in Adult Protective Services. These training modules are available nationally for all APS organizations to use to advance workforce skills and knowledge. Each module is examined by skilled APS professionals and experts in the field to determine specific learning objectives. MASTER staff work with nationally recognized experts to develop evidence-based curriculum that builds on adult learning theory and teaches to the identified learning objectives. Once drafted, each curriculum is reviewed by Curriculum Advisory Committees composed of APS staff, supervisors, and managers to ensure the training will meet the needs of APS professionals in the field. Each curriculum is piloted-tested, evaluated, revised, and made available for use in training.

## AVAILABLE NAPSA Certificate MODULES

#	NAPSA CERTIFICATE NAME	MASTER COURSE NAME	DURATION
1	OVERVIEW	APS Overview Instructor-Led Half-Day Training	4 hrs
		APS Overview eLearning	1.5 hrs
		Ethics, Values, & Cultural Competence in APS	7 hrs
2	VALUES/ ETHICS	Ethics, Values, & Cultural Competence in APS eLearning	1.5 hrs
3	REGULATIONS	California Regulations For APS eLearning	1 hr
4	THE AGING PROCESS	The Aging Process eLearning	1.5 hrs
5	PHYSICAL & DEVELOPMENTAL DISABILITIES	Physical And Developmental Disabilities eLearning	1.5 hrs
6	MENTAL HEALTH IN APS	Mental Health In APS Instructor-Led Training	4 hrs
7	SUBSTANCE ABUSE IN MATURE ADULTS	Mental Health In APS Parts 1 & 2 eLearning	1 hr each
8	DYNAMICS OF ABUSIVE RELATIONSHIPS	Substance Abuse And Mature Populations eLearning	1 hr
		Dynamics Of Abusive Relationships Instructor-Led Training	7 hrs
		Dynamics Of Abusive Relationships eLearning	1.5 hr
9	COMMUNICATION & INTERVIEWING	Professional Communication Instructor-Led Training	7 hrs
		Interviewing Skills For APS Workers Parts 1, 2, & 3 eLearning	6.5 hrs each
		Working With Self-Neglecting Clients Instructor-Led Training	7 hrs
10	SELF NEGLECT CLIENTS	Working With Self-Neglecting Clients eLearning	1.5 hrs
11	CAREGIVER NEGLECT	Caregiver Or Perpetrator Neglect Instructor-Led Training	7 hrs
		Caregiver Or Perpetrator Neglect eLearning	1.5 hrs
		Financial Exploitation Instructor-Led Training	7 hrs
12	FINANCIAL EXPLOITATION	Financial Exploitation: An Introduction eLearning	1 hr
13	PHYSICAL CAREGIVER ABUSE	Responding To Physical Elder Abuse And Neglect eLearning	2 hrs
14	ELDER SEXUAL ABUSE	Elder Sexual Abuse Instructor-Led Training	6.5 hrs
15	DOCUMENTATION & REPORT WRITING	Elder Sexual Abuse eLearning	1 hr
		APS Case Documentation And Report Writing Instructor-Led Training	7 hrs
		APS Case Documentation And Report Writing eLearning	2 hrs
16	INVESTIGATION FIRST STEPS	Initial Investigation: Taking The First Steps Instructor-Led Training	7.25 hrs
		APS Intake Interview eLearning	1 hr
		APS Worker Safety eLearning	1 hr
17	ASSESSING CLIENT CAPACITY	Assessing APS Clients' Decision-Making Capacity Instructor-Led Training	7 hrs
		Assessing APS Clients' Decision-Making Capacity eLearning	1.5 hrs
		Investigation: Risk Assessment Instructor-Led Training	7 hrs
18	RISK ASSESSMENT	Risk Assessment In APS eLearning	1.5 hrs
19	VOLUNTARY CASE PLANNING	Voluntary Case Planning In APS Instructor-Led Training	6 hrs
		Voluntary Case Planning In APS eLearning	1 hr
		Involuntary Case Planning And Intervention Process Instructor-Led Training	7 hrs
20	INVOLUNTARY CASE PLANNING	Involuntary Case Planning for APS Workers Modules 1, 2, & 3 eLearning	1.5 hrs
		Collaboration In APS Work Instructor-Led Training	7 hrs
		Collaboration In APS Work eLearning	1 hr
21	COLLABORATION IN APS WORK	Working With The Criminal Justice System Instructor-Led Training	7 hrs
22	WORKING WITH CRIMINAL JUSTICE	Working With The Criminal Justice System eLearning	7 hrs
		Case Closure Instructor-Led Training	7 hrs
		Case Closure Instructor-Led Half-Day Training	4 hrs
23	CASE CLOSURE	Case Closure eLearning	1.5 hrs

Additional curricula to include Advance and Supervisor are available  
<https://theacademy.sdsu.edu/programs/master/>