

NAPSA Certificate Program

WHAT IS THE NAPSA CERTIFICATE PROGRAM?

The NAPSA Certificate Program is committed to strengthening Adult Protective Services programs by providing high-quality training materials in order to develop well-trained professionals who will improve the safety and independence of older and/or vulnerable adults, and persons with disabilities who are victims of abuse, neglect, self-neglect, or exploitation.

CORE APS TRAINING

The NAPSA Certificate Program includes curricula developed by the NAPSA Education Committee and the NAPSA Certificate Committee in cooperation with the MASTER APS Training Program at San Diego State University's Academy for Professional Excellence. The APS Core Curricula is comprised of training modules in each of the core competency areas.

Detailed module information can be found here: https://theacademy.sdsu.edu/programs/master/ napsa-23-core-competency-areas/

REQUIREMENTS FOR CANDIDACY

- •Be employed in a program that provides protective services to older and/or vulnerable adults, and persons with disabilities who are victims of abuse, neglect, selfneglect, and/or exploitation (the applicant is hereafter referred to as an APS Professional).
- •Demonstrate, either by achieving equivalency through formal training, or by passing an equivalency exam, that they have an understanding of the job they are expected to perform as APS Professionals. This includes knowing who their clients are, under what circumstances they are expected to intervene, and what interventions they are expected to provide.

COMPREHENSIVE TRAINING

Each module has an *Instructor Led Training* and/or *eLearning* component that meets the NAPSA Certificate Program requirements.

<u>Instructor-Led Training:</u> Comprehensive training materials are available at no cost for APS programs to use to advance workforce skills and knowledge. Curricula includes scripted trainer and trainee materials with skill-based learning activities, handouts and Power Point presentations. Each module includes an executive summary to support supervisors to advance workforce skills and knowledge

<u>eLearning</u>: eLearning modules include interactive skill practice, knowledge checks, and a post-test. eLearnings are available at a cost of \$45 per person, per module for APS programs outside of California. APS programs in California are able to access eLearnings free of charge due to generous funding from the California Department of Social Services.

Visit http://www.napsa-now.org/the-napsa-certificate-program/ for completion requirements.







NAPSA Certificate Program

NAPSA & MASTER-APS TRAINING

NAPSA and the MASTER-APS Training Program at State University's Academy for Professional Excellence have developed core curricula around practice issues in Adult Protective Services. These training modules are available nationally for all APS organizations to use to advance workforce skills and knowledge. Each module is examined by skilled APS professionals and experts in the field to determine specific learning objectives. MASTER staff work with nationally recognized experts to develop evidence-based curriculum that builds on adult learning theory and teaches to the identified learning objectives. Once drafted, each curriculum is reviewed by Curriculum Advisory Committees composed of APS staff, supervisors, and managers to ensure the training will meet the needs of APS professionals in the field. Each curriculum is piloted-tested, evaluated, revised, and made available for use in training.

Additional curricula to include Advance and Supervisor are available https://theacademy.sdsu.edu/programs/master/

AVAILABLE NAPSA Certificate MODULES

APS Overview Instructor-Led Half-Cay Training APS Overview elearning Ethics, Values, & Cultural Competence in APS Ethics, Values, & Cultural Competence in APS Ethics, Values, & Cultural Competence in APS Ethics, Values, & Cultural Competence in APS elearning Ethics, Values, & Cultural Competence in APS elearning REGULATIONS California Regulations For APS elearning The Aging Process elearning The Aging Process elearning Mental Health In APS Instructor-Led Training Mental Health In APS Parts 1 & 2 elearning Mental Health In APS Parts 1 & 2 elearning Substance Abuse And Mature Populations elearning Dynamics Of Abusive Relationships Instructor-Led Training Training Dynamics Of Abusive Relationships elearning Training Professional Communication Instructor-Led Training Interviewing Skills For APS Workers Parts 1, 2, & 3 elearning Working With Self-Neglecting Clients Instructor-Led Training Training To SELF NEGLECT CLIENTS Working With Self-Neglecting Clients Instructor-Led Training Training To Prepetrator Neglect elearning Financial Exploitation Instructor-Led Training	DURATION 4 hrs 1.5 hrs
1 OVERVIEW APS Overview elearning 1 Ethics, Values, & Cultural Competence in APS 2 VALUES/ ETHICS 3 REGULATIONS 4 THE AGING PROCESS 5 PHYSICAL & DEVELOPMENTAL DISABILITIES 6 MENTAL HEALTH IN APS 7 SUBSTANCE ABUSE IN MATURE ADULTS 8 DYNAMICS OF ABUSIVE RELATIONSHIPS 8 DYNAMICS OF ABUSIVE RELATIONSHIPS 9 COMMUNICATION & INTERVIEWING 10 SELF NEGLECT CLIENTS 11 CAREGIVER NEGLECT 12 FINANCIAL EXPLOITATION 15 Ethics, Values, & Cultural Competence in APS 16 Instructor Competence in APS elearning 17 Interview elearning 18 DYNAMICS OF ABUSIVE RELATIONSHIPS 19 COMMUNICATION & INTERVIEWING 10 SELF NEGLECT CLIENTS 10 Caregiver Or Perpetrator Neglect instructor-Led Training 10 Financial Exploitation Instructor-Led Training 11 CAREGIVER NEGLECT 12 FINANCIAL EXPLOITATION 15 Ethics, Values, & Cultural Competence in APS 16 Caregiver Or Perpetrator Neglect instruction in APS elearning 17 Caregiver Or Perpetrator Neglect elearning 18 Caregiver Or Perpetrator Neglect elearning 19 Financial Exploitation Instructor-Led Training 10 Financial Exploitation Instructor-Led Training 10 Financial Exploitation Instructor-Led Training 11 CAREGIVER NEGLECT 12 FINANCIAL EXPLOITATION 13 FINANCIAL EXPLOITATION 14 FINANCIAL EXPLOITATION 15 Ethics, Values & Cultural Competence in APS elearning 16 Caregiver Or Perpetrator Neglect elearning 17 Financial Exploitation Instructor-Led Training 18 Financial Exploitation Instructor-Led Training 19 Financial Exploitation Instructor-Led Training 10 Financial Exploitation Instructor-Led Training 10 Financial Exploitation Instructor-Led Training 17 Financial Exploitation Instructor-Led Training 18 Financial Exploitation Instructor-Led Training 19 Financial Exploitation Instructor-Led Training 19 Financial Exploitation Instructor-Led Training 10 Financial Exploitation Instructor-Led Training 10 Financial Exploitation Instructor-Led Training 19 Financial Exploitation Instructor-Led Training 19 Financial Exploitation Instructor-Led Training 10 Financial Exploitation Instructor-Led Training 10 Financial Exploita	1.5 hrs 7 hrs 1.5 hrs 1.5 hrs 1.5 hrs 1.5 hrs 1.5 hrs 1 hr each 1 hr 7 hrs 0.5 hrs each 7 hrs 1.5 hrs 7 hrs 7 hrs 7 hrs 7 hrs 7 hrs
Ethics, Values, & Cultural Competence in APS Ethics, Values, & Cultural Competence in APS elearning REGULATIONS California Regulations For APS elearning The Aging Process Physical And Developmental Disabilities elearning Mental Health in APS instructor-Led Training Mental Health in APS instructor-Led Training in Mental Health in APS parts 1 & 2 elearning Note and Mental Health in APS parts 1 & 2 elearning Pynamics Of Abusive Relationships Instructor-Led Training Dynamics Of Abusive Relationships elearning Professional Communication Instructor-Led Training Interviewing Skills For APS Workers Parts 1, 2, & 3 elearning Working With Self-Neglecting Clients Instructor-Led Training Training To SELF NEGLECT CLIENTS Working With Self-Neglecting Clients Instructor-Led Training Caregiver Or Perpetrator Neglect elearning Financial Exploitation: An Introduction elearning Professional Exploitation: An Introduction elearning Financial Exploitation: An Introduction elearning Responding To Physical Elder Abuse And Neglect	7 hrs 1.5hrs 1.5hrs 1.5hrs 1.5hrs 1.5hrs 4 hrs 1 hr each 1 hr 7 hrs 1.5hr 7 hrs 1.5hrs 4.5hrs 1.5hrs 7 hrs 7 hrs
2 VALUES/ ETHICS 3 REGULATIONS 4 THE AGING PROCESS 5 PHYSICAL & DEVELOPMENTAL DISABILITIES 6 MENTAL HEALTH IN APS 7 SUBSTANCE ABUSE IN MATURE ADULTS 8 DYNAMICS OF ABUSIVE RELATIONSHIPS 9 COMMUNICATION & INTERVIEWING 9 COMMUNICATION & INTERVIEWING 10 SELF NEGLECT CLIENTS 12 FINANCIAL EXPLOITATION 15 Ethics, Values, & Cultural Competence in APS elearning 16 MENTAL HEALTH AGING Process eLearning 17 Mental Health In APS Instructor-Led Training 18 MENTAL HEALTH IN APS 19 Dynamics Of Abusive Relationships Instructor-Led 10 Training 11 CAREGIVER NEGLECT 11 CAREGIVER NEGLECT 12 FINANCIAL EXPLOITATION 15 Ethics, Values, & Cultural Competence in APS elearning 16 Interview Relations For For Septement In Instructor-Led Training 19 COMMUNICATION & INTERVIEWING 10 SELF NEGLECT CLIENTS 11 CAREGIVER NEGLECT 12 FINANCIAL EXPLOITATION 13 Ethics, Values, & Cultural Competence in APS elearning 14 Training 15 Caregiver Or Ferpetrator Neglect elearning 16 Training 17 Caregiver Or Perpetrator Neglect elearning 18 Professional Exploitation: An Introduction elearning 19 Professional Exploitation: An Introduction elearning 10 Professional Exploitation: An Introduction elearning 10 Professional Exploitation: An Introduction elearning 11 Professional Exploitation: An Introduction elearning 12 Professional Exploitation: An Introduction elearning 13 Professional Exploitation: An Introduction elearning 14 Professional Exploitation: An Introduction elearning 15 Professional Exploitation: An Introduction elearning 16 Professional Exploitation: An Introduction elearning 17 Professional Exploitation: An Introduction elearning	1.5 hrs 1 hr 1.5 hrs 1.5 hrs 1.5 hrs 1.5 hrs 1 hr each 1 hr 7 hrs 1.5 hr 7 hrs 0.5 hrs each 7 hrs 1.5 hrs 7 hrs
3 REGULATIONS California Regulations For APS elearning 4 THE AGING PROCESS The Aging Process eLearning 5 PHYSICAL & DEVELOPMENTAL DISABILITIES Physical And Developmental Disabilities eLearning 6 MENTAL HEALTH IN APS Mental Health In APS Instructor-Led Training 7 SUBSTANCE ABUSE IN MATURE ADULTS Substance Abuse And Mature Populations eLearning 8 DYNAMICS OF ABUSIVE RELATIONSHIPS Dynamics Of Abusive Relationships Instructor-Led Training 9 COMMUNICATION & INTERVIEWING Professional Communication Instructor-Led Training Interviewing Skills For APS Workers Parts 1, 2, & 3 eLearning 10 SELF NEGLECT CLIENTS Working With Self-Neglecting Clients Instructor-Led Training Caregiver Or Perpetrator Neglect Instructor-Led Training Trainin	1 hr 1.5 hrs 1.5 hrs 1.5 hrs 4 hrs 1 hr each 1 hr 7 hrs 1.5 hr 7 hrs 0.5 hrs each 7 hrs 1.5 hrs 7 hrs
3 REGULATIONS California Regulations For APS elearning 4 THE AGING PROCESS The Aging Process eLearning 5 PHYSICAL & DEVELOPMENTAL DISABILITIES Physical And Developmental Disabilities eLearning 6 MENTAL HEALTH IN APS Mental Health In APS Instructor-Led Training 7 SUBSTANCE ABUSE IN MATURE ADULTS Substance Abuse And Mature Populations eLearning 8 DYNAMICS OF ABUSIVE RELATIONSHIPS Dynamics Of Abusive Relationships Instructor-Led Training 9 COMMUNICATION & INTERVIEWING Professional Communication Instructor-Led Training Interviewing Skills For APS Workers Parts 1, 2, & 3 eLearning 10 SELF NEGLECT CLIENTS Working With Self-Neglecting Clients Instructor-Led Training Caregiver Or Perpetrator Neglect Instructor-Led Training Trainin	1 hr 1.5 hrs 1.5 hrs 1.5 hrs 4 hrs 1 hr each 1 hr 7 hrs 1.5 hr 7 hrs 0.5 hrs each 7 hrs 1.5 hrs 7 hrs
4 THE AGING PROCESS The Aging Process elearning 5 PHYSICAL & DEVELOPMENTAL DISABILITIES Physical And Developmental Disabilities elearning 6 MENTAL HEALTH IN APS Mental Health In APS Instructor-Led Training Mental Health In APS Parts 1 & 2 elearning 7 SUBSTANCE ABUSE IN MATURE ADULTS Substance Abuse And Mature Populations elearning Dynamics Of Abusive Relationships Instructor-Led Training 7 Training 8 DYNAMICS OF ABUSIVE RELATIONSHIPS Professional Communication Instructor-Led Training Interviewing Skills For APS Workers Parts 1, 2, & 3 9 COMMUNICATION & INTERVIEWING Working With Self-Neglecting Clients Instructor-Led Training 10 SELF NEGLECT CLIENTS Working With Self-Neglecting Clients elearning 11 CAREGIVER NEGLECT Caregiver Or Perpetrator Neglect elearning 12 FINANCIAL EXPLOITATION Responding To Physical Elder Abuse And Neglect	1.5 hrs 1.5 hrs 4 hrs 4 hrs 1 hr esch 1 hr 7 hrs 1.5 hr 7 hrs 0.5 hrs each 7 hrs 1.5 hrs
5 PHYSICAL & DEVELOPMENTAL DISABILITIES Physical And Developmental Disabilities elearning Mental Health In APS Instructor-Led Training Mental Health In APS Parts 1 & 2 elearning 7 SUBSTANCE ABUSE IN MATURE ADULTS Substance Abuse And Mature Populations elearning Dynamics Of Abusive Relationships Instructor-Led Training 8 DYNAMICS OF ABUSIVE FELATIONSHIPS Professional Communication Instructor-Led Training Professional Communication Instructor-Led Training Interviewing Skills For APS Workers Parts 1, 2, & 3 9 COMMUNICATION & INTERVIEWING Working With Self-Neglecting Clients Instructor-Led Training 10 SELF NEGLECT CLIENTS Working With Self-Neglecting Clients elearning 11 CAREGIVER NEGLECT Caregiver Or Perpetrator Neglect Instructor-Led Training Financial Exploitation Instructor-Led Training Financial Exploitation: An Introduction elearning Responding To Physical Elder Abuse And Neglect	1.5hrs 4 hrs 1 hr sach 1 hr 1 hr sach 1 hr 7 hrs 1.5hr 7 hrs 0.5 hrs each 1.5hrs 7 hrs
Mental Health In APS Instructor-Led Training Mental Health In APS Parts 1 & 2 eLearning SUBSTANCE ABUSE IN MATURE ADULTS Substance Abuse And Mature Populations eLearning Dynamics Of Abusive Relationships Instructor-Led Training Professional Communication Instructor-Led Training Interviewing Skills For APS Workers Parts 1, 2, & 3 eLearning Working With Self-Neglecting Clients Instructor-Led Training To SELF NEGLECT CLIENTS Caregiver Or Perpetrator Neglect Instructor-Led Training Caregiver Or Perpetrator Neglect eLearning Financial Exploitation Instructor-Led Training Training Caregiver Or Perpetrator Neglect Instructor-Led Training Financial Exploitation: An Introduction eLearning Responding To Physical Elder Abuse And Neglect	4 hrs 1 hr each 1 hr 7 hrs 1.5 hr 7 hrs 1.5 hr 7 hrs 1.5 hrs 1.5 hrs 1.5 hrs 7 hrs 7 hrs 7 hrs
6 MENTAL HEALTH IN APS Mental Health In APS Parts 1 & 2 eLearning 1 SUBSTANCE ABUSE IN MATURE ADULTS Substance Abuse And Mature Populations eLearning 1 Dynamics Of Abusive Relationships Instructor-Led Training 1 Professional Communication Instructor-Led Training 1 Interviewing Skills For APS Workers Parts 1, 2, & 3 9 COMMUNICATION & INTERVIEWING Working With Self-Neglecting Clients Instructor-Led Training 10 SELF NEGLECT CLIENTS Working With Self-Neglecting Clients Instructor-Led Training 11 CAREGIVER NEGLECT Caregiver Or Perpetrator Neglect Instructor-Led Training 12 FINANCIAL EXPLOITATION Financial Exploitation Instructor-Led Training 13 Financial Exploitation: An Introduction eLearning 14 Responding To Physical Elder Abuse And Neglect	1 hr each 1 hr 7 hrs 1.5 hr 7 hrs 0.5 hrs each 7 hrs 1.5 hrs
7 SUBSTANCE ABUSE IN MATURE ADULTS Substance Abuse And Mature Populations elearning Dynamics Of Abusive Relationships Instructor-Led Training Professional Communication Instructor-Led Training Interviewing Skills For APS Workers Parts 1, 2, & 3 elearning Working With Self-Neglecting Clients Instructor-Led Training Training To Responding For Perpetrator Neglect Elearning Financial Exploitation Instructor-Led Training Train	1 hr Thris 1.5 hr Thris 0.5 hrs each Thris 1.5 hrs
Dynamics Of Abusive Relationships Instructor-Led Training Dynamics Of Abusive Relationships eLearning Training Training Dynamics Of Abusive Relationships eLearning Training Professional Communication Instructor-Led Training Interviewing Skills For APS Workers Parts 1, 2, & 3 eLearning Working With Self-Neglecting Clients Instructor-Led Training Trainin	Thrs 1.5hr Thrs 0.5hrs each Thrs 1.5hrs 7 hrs
Training Training Training Dynamics Of Abusive Relationships eLearning Professional Communication Instructor-Led Training Interviewing Skills For APS Workers Parts 1, 2, & 3 eLearning Working With Self-Neglecting Clients Instructor-Led Training Training Caregiver Or Perpetrator Neglect Instructor-Led Training Caregiver Or Perpetrator Neglect eLearning Financial Exploitation: An Introduction eLearning Responding To Physical Elder Abuse And Neglect	1.5hr 7 hrs 0.5hrs each 7 hrs 1.5hrs
8 DYNAMICS OF ABUSIVE RELATIONSHIPS Professional Communication Instructor-Led Training Interviewing Skills For APS Workers Parts 1, 2, & 3	1.5hr 7 hrs 0.5hrs each 7 hrs 1.5hrs
Professional Communication Instructor-Led Training Interviewing Skills For APS Workers Parts 1, 2, & 3 eLearning Working With Self-Neglecting Clients Instructor-Led Training Working With Self-Neglecting Clients Instructor-Led Training Caregiver Or Perpetrator Neglect Instructor-Led Training Interviewing Skills For APS Workers Parts 1, 2, & 3 eLearning Working With Self-Neglecting Clients Instructor-Led Training Caregiver Or Perpetrator Neglect Instructor-Led Training Financial Exploitation Instructor-Led Training Financial Exploitation: An Introduction eLearning Responding To Physical Elder Abuse And Neglect	7 hrs 0.5 hrs each 7 hrs 1.5 hrs
Interviewing Skills For APS Workers Parts 1, 2, & 3 eLearning Working With Self-Neglecting Clients Instructor-Led Training 10 SELF NEGLECT CLIENTS Working With Self-Neglecting Clients eLearning Caregiver Or Perpetrator Neglect Instructor-Led Training Caregiver Or Perpetrator Neglect eLearning Financial Exploitation Instructor-Led Training Financial Exploitation: An Introduction eLearning Responding To Physical Elder Abuse And Neglect	0.5 hrs each 7 hrs 1.5 hrs
9 COMMUNICATION & INTERVIEWING Working With Self-Neglecting Clients Instructor-Led Training 10 SELF NEGLECT CLIENTS Caregiver Or Perpetrator Neglect Instructor-Led Training 11 CAREGIVER NEGLECT Caregiver Or Perpetrator Neglect eLearning Financial Exploitation Instructor-Led Training Financial Exploitation: An Introduction eLearning Responding To Physical Elder Abuse And Neglect	7 hrs 1.5 hrs 7 hrs
Working With Self-Neglecting Clients Instructor-Led Training 10 SELF NEGLECT CLIENTS Working With Self-Neglecting Clients eLearning 11 CAREGIVER NEGLECT Caregiver Or Perpetrator Neglect eLearning 12 FINANCIAL EXPLOITATION Financial Exploitation: An Introduction eLearning 13 Responding To Physical Elder Abuse And Neglect	7 hrs 1.5 hrs 7 hrs
Training Training Training Training Training Training Training Training Training Caregiver Or Ferpetrator Neglect Instructor-Led Training Caregiver Or Perpetrator Neglect eLearning Financial Exploitation Instructor-Led Training Financial Exploitation: An Introduction eLearning Responding To Physical Elder Abuse And Neglect	1.5 hrs 7 hrs
10 SELF NEGLECT CLIENTS Working With Self-Neglecting Clients eLearning Caregiver Or Perpetrator Neglect Instructor-Led Training 11 CAREGIVER NEGLECT Caregiver Or Perpetrator Neglect eLearning 12 FINANCIAL EXPLOITATION Financial Exploitation Instructor-Led Training 14 Responding To Physical Elder Abuse And Neglect	1.5 hrs 7 hrs
Caregiver Or Perpetrator Neglect Instructor-Led Training Caregiver Or Perpetrator Neglect elearning Caregiver Or Perpetrator Neglect elearning Financial Exploitation Instructor-Led Training Financial Exploitation: An Introduction elearning Responding To Physical Elder Abuse And Neglect	7 hrs
11 CAREGIVER NEGLECT Caregiver Or Perpetrator Neglect eLearning 1 Financial Exploitation Instructor-Led Training 7 Financial Exploitation: An Introduction eLearning 1 Responding To Physical Elder Abuse And Neglect	
11 CAREGIVER NEGLECT Caregiver Or Perpetrator Neglect eLearning 1 Financial Exploitation Instructor-Led Training 7 Financial Exploitation: An Introduction eLearning 1 Responding To Physical Elder Abuse And Neglect	
Financial Exploitation Instructor-Led Training Financial Exploitation: An Introduction eLearning Responding To Physical Elder Abuse And Neglect	(2000)
12 FINANCIAL EXPLOITATION Financial Exploitation: An Introduction eLearning 1 Responding To Physical Elder Abuse And Neglect	1.5 hrs
12 FINANCIAL EXPLOITATION Financial Exploitation: An Introduction eLearning 1 Responding To Physical Elder Abuse And Neglect	7 hrs
	1 hr
13 PHYSICAL CAREGIVER ABUSE eLearning 2	2 hrs
Elder Sexual Abuse Instructor-Led Training 6.	6.5 hrs
14 ELDER SEXUAL ABUSE Elder Sexual Abuse elearning 1	1 hr
APS Case Documentation And Report Writing Instructor-	
	7 hrs
APS Case Documentation And Report Writing	
15 DOCUMENTATION & REPORT WRITING eLearning	2 hrs
Initial Investigation: Taking The First Steps Instructor-Led	
Training 7.	7.25 hrs
	1 hr
	1 hr
Assessing APS Clients' Decision-Making Capacity	
	7 hrs
Assessing APS Clients' Decision-Making Capacity	
2. 1002001110 02211 0711011	1.5 hrs
	7 hrs
18 RISK ASSESSMENT Risk Assessment In APS elearning	1.5 hrs
COOR SES SES SES SES SES SESSES SE SE SESSES	
	6 hrs
	i hr
Involuntary Case Planning And Intervention Process	
	7 hrs
Involuntary Case Planning for APS Workers Modules 1,	
20 111020111111101011011111111111111111	1.5 hrs
THE CONTROL CO	7 hrs
	1 hr
Working With The Criminal Justice System Instructor-Led	
	7 hrs
	7 hrs
	4 hrs
23 CASE CLOSURE Case Closure eLearning 1.	1.5 hrs



