

Enhanced Case Management Training
Training Outline
8:30 am - 4:30 pm

Enhanced Case Management: Outline

1. Trainer introduction and audience background assessment
2. Training Part 1
 - a. Review current (prior to DMC) case management standards
 - b. Identify all key areas of change with new enhanced case management
 - c. Provide specific examples of client case management services and what add-ons are now available for utilization
 - d. Briefly discuss history of mental health vs. substance use services
 - e. Identify integration of mental health and substance use services utilizing new navigation of enhanced case management
 - f. Open Discussion: Benefits and challenges with integrating services
3. Mini Case Study: Case Management before vs. after enhancement
4. Training Part 2
 - a. Review ASAM utilization
 - b. Provide a thorough mapping of new referral process and steps
 - c. Discuss warm hand-off and client experience with enhanced case management (including benefits)
5. Intensive Case Study 1: Treatment planning utilizing new services
6. Intensive Case Study 2: Start to finish implementation of enhanced case management
7. Review key objectives
8. Conclusion and Q&A