

**Enhanced Case Management Training**  
**8:30 am - 4:30 pm**  
**June 21, 2018**

Enhanced Case Management: Outline

1. Trainer introduction and audience background assessment
2. Training Part 1
  - a. Review current (prior to DMC) case management standards
  - b. Identify all key areas of change with new enhanced case management
  - c. Provide specific examples of client case management services and what add-ons are now available for utilization
  - d. Briefly discuss history of mental health vs. substance use services
  - e. Identify integration of mental health and substance use services utilizing new navigation of enhanced case management
  - f. Open Discussion: Benefits and challenges with integrating services
3. Mini Case Study: Case Management before vs. after enhancement
4. Training Part 2
  - a. Review ASAM utilization
  - b. Provide a thorough mapping of new referral process and steps
  - c. Discuss warm hand-off and client experience with enhanced case management (including benefits)
5. Intensive Case Study 1: Treatment planning utilizing new services
6. Intensive Case Study 2: Start to finish implementation of enhanced case management
7. Review key objectives
8. Conclusion and Q&A