



# Training for Providers who use Interpreter Services

**TRAINER**  
Lidia Gamulin

**DATE AND TIME:**  
June 24, 2016  
8:30a.m. to 4:30p.m.

**LOCATION:**  
Academy for Professional Excellence  
6505 Alvarado Road Room 205  
San Diego, CA 92120

## DESCRIPTION:

This full-day training will instruct providers on how to successfully use interpreter services. It will impart knowledge, skills and strategies to improve communication and service delivery within the therapeutic triad of the provider, the Interpreter and the person receiving services. Participants will gain information on managing the variables of language, culture, verbal and non-verbal communication including communication within low and high context cultures.

## AUDIENCE:

Counselors, peer specialist and family support partners, BHS therapists, case managers, and other direct service providers working with adults and older adults.

## LEARNING OBJECTIVES:

Upon completion of this training participants will be able to:

- Identify the principles of working with interpreters in mental health
- Discuss legal and ethical implications of problematic communication
- Identify techniques and skills for managing the clinical triad between interpreter, person receiving services, and provider

**REGISTRATION:** If you already have a BHETA LMS account, [click here](#) to register. If you do not already have an account you will need to open an account. Please see [Creating an Account](#) on our website for more details. Email [BHETA@mail.sdsu.edu](mailto:BHETA@mail.sdsu.edu) with any questions. This training is FREE of charge to County employees and contractors.

**CONTINUING EDUCATION:** This course meets the qualifications for 7 hours of continuing education credit for MFTs, LPCCs, LEPs and/or LCSWs as required by the California Board of Behavioral Sciences, PCE 3776. The Academy is approved by the California Board of Registered Nursing, Provider Number BRN CEP-15014; CCAPP-EI, Provider Number 1S-98-398-0816, and CAADE Provider Number CP10-906-C0317 for 7 contact hours/CEHs. The Academy for Professional Excellence is approved by the American Psychological Association to sponsor continuing education for psychologists. The Academy maintains responsibility for this program and its content.

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