Training for Providers who use Interpreter Services

DATE AND TIME:
June 24, 2016
8:30 a.m. to 4:30 p.m.

LOCATION:
Academy for Professional Excellence
6505 Alvarado Road Room 205
San Diego, CA 92120

DESCRIPTION:
This full-day training will instruct providers on how to successfully use interpreter services. It will impart knowledge, skills and strategies to improve communication and service delivery within the therapeutic triad of the provider, the Interpreter and the person receiving services. Participants will gain information on managing the variables of language, culture, verbal and non-verbal communication including communication within low and high context cultures.

AUDIENCE:
Counselors, peer specialist and family support partners, BHS therapists, case managers, and other direct service providers working with adults and older adults.

LEARNING OBJECTIVES:
Upon completion of this training participants will be able to:
• Identify the principles of working with interpreters in mental health
• Discuss legal and ethical implications of problematic communication
• Identify techniques and skills for managing the clinical triad between interpreter, person receiving services, and provider

REGISTRATION: If you already have a BHETA LMS account, click here to register. If you do not already have an account you will need to open an account. Please see Creating an Account on our website for more details. Email BHETA@mail.sdsu.edu with any questions. This training is FREE of charge to County employees and contractors.

CONTINUING EDUCATION: This course meets the qualifications for 7 hours of continuing education credit for MFTs, LPCCs, LEPs and/or LCSWs as required by the California Board of Behavioral Sciences, PCE 3776. The Academy is approved by the California Board of Registered Nursing, Provider Number BRN CEP-15014; CCAPP-EI, Provider Number 15-98-398-0816, and CAADE Provider Number CP10-906-C0317 for 7 contact hours/CEHs. The Academy for Professional Excellence is approved by the American Psychological Association to sponsor continuing education for psychologists. The Academy maintains responsibility for this program and its content.

Behavioral Health Education & Training Academy (BHETA) is a County of San Diego Behavioral Health contracted program of the Academy for Professional Excellence, a project of San Diego State University School of Social Work.