

“Case Closed” Game

Case Closure requirements:

- Evidence as required
- Investigate and document all allegations
- Make/ Update risk assessment
- Verify protective services have been offered/provided
- Make sure all reasonable efforts have been tried
- Notify other agencies or boards as needed

Cards:

Porch Steps	<ol style="list-style-type: none"> 1. Mrs. Doodlesmit's home is in disrepair. One of her front porch steps is broken and is a hazard. 2. APS arranged for a handyman from the church to do minor repairs to Mrs. Doodlesmit's home. 3. The handyman fixed Mrs. Doodlesmit's steps.
Medication	<ol style="list-style-type: none"> 4. Mrs. Doodlesmit has both current and expired medications in her medicine cabinet. She can't tell you which medication she is supposed to take. 5. APS arranged for a home health care provider to help Mrs. Doodlesmit to put her medication into a weekly medication organizer. 6. On a return visit, Mrs. Doodlesmit shows APS her medication organizer and can explain its use.
Doctor's appointments	<ol style="list-style-type: none"> 7. Mrs. Doodlesmit's doctor says that she has missed her last 2 appointments. 8. APS arranged for a medical transport company to take Mrs. Doodlesmit in for her next doctor's appointment. 9. APS verified that Mrs. Doodlesmit went to her doctor's appointment. Doctor says that her condition is stabilized.
Check fraud	<ol style="list-style-type: none"> 10. Mrs. Doodlesmit stated that she is managing things very well for herself if only groceries were not so expensive. APS checked her bank statement and see that she is spending \$300 per week at the grocery store. 11. APS interviews Mrs. Cheetum, the neighbor who shops for Mrs. Doodlesmit. She states that she only used Mrs. Doodlesmit's \$300 a week grocery check for groceries...well, and some gas money and some money for doing errands. Her statements don't match the expenditures. 12. APS arranged for a home health care provider to do her grocery shopping- which now only costs \$60 per week. 13. APS confirmed that home health care is providing weekly grocery shopping. 14. APS made a referral to law enforcement about Mrs. Cheetum's misuse of Mrs. Doodlesmit's checks.
Yard	<ol style="list-style-type: none"> 15. Doodlesmit's yard is cited for weed abatement. She can't pay to have the weeds cut and the resulting fine will take her total monthly income. 16. APS arranges for a church youth group to cut her weeds. 17. Mrs. Doodlesmit's weeds have been cut.
Son	<ol style="list-style-type: none"> 18. During the course of the APS investigation, John Jr. moves in with his mother as a "caregiver". He fires all of Mrs. Doodlesmit's helpers but does not appear to be taking over any of their functions. 19. John Jr. (son) does not have a job so Mrs. Doodlesmit is supporting him. The extra expenses are making it impossible for her to afford her mortgage. 20. APS explains to Mrs. Doodlesmit the steps to take to evict her son from her

	<p>home but she refuses. She feels that, as the mother, it is her duty to support her son- even if she loses her home.</p> <p>21. APS tries a family conference with Mrs. Doodlesmith and her son to resolve the issues but Mrs. Doodlesmit refuses. John Jr. does promise to “do more around the house”.</p> <p>22. APS has a follow-up visit and finds that John Jr. is being better about grocery shopping and getting Mrs. Doodlesmit to her doctor’s appointments. However, Mrs. Doodlesmit still refuses to evict him and remains in danger of losing her home.</p>
Son’s friends	<p>23. Neighbors call APS complaining that Mrs. Doodlesmit’s “guests’ are coming and going all night and appear to be selling drugs out of her home.</p> <p>24. APS interviews Mrs. Doodlesmit and finds that John Jr.’s (son) guests are staying at her home. They are keeping Mrs. Doodlesmit awake at night and eating her “out of house and home”. She wants them gone but is afraid to confront them.</p> <p>25. At Mrs. Doodlesmit’s request, APS alerts law enforcement about possible drug traffic at Mrs. Doodlesmit’s home.</p> <p>26. Apparently due to the increased police presence, John Jr.’s friends are no longer staying at the home.</p>
Dentist	<p>27. John Jr. (son) calls APS to say that he tried to take Mrs. Doodlesmit to a dentist appointment but she “freaked out” and started screaming “Don’t let him touch me”. John Jr. says that she has never been afraid of the dentist before, but they recently changed to a new dentist.</p> <p>28. During an extended interview with Mrs. Doodlesmit, she confides that the dentist molested her on her last visit.</p> <p>29. APS referred Mrs. Doodlesmit for rape counseling to an agency with experience with older victims.</p> <p>30. APS cross reported the allegation to law enforcement.</p> <p>31. APS reported the dentist to his professional association for unethical behavior.</p>
Identity Theft	<p>32. Mrs. Doodlesmit got a statement saying that she charged \$7,800.00 on her credit card and she doesn’t know what to do.</p> <p>33. APS calls the credit card company and find that the charges are for breast implants. Explained that 85 year old client didn’t get implants. Charges will be removed.</p> <p>34. APS refers Mrs. Doodlesmit to a nonprofit agency that cleans up identity theft.</p> <p>35. APS referred Mrs. Doodlesmit’s identity theft case to law enforcement.</p>
Contractor Theft	<p>36. Mrs. Doodlesmit hired a handyman to fix her roof. He took her money, didn’t perform any work, and isn’t returning her phone calls.</p> <p>37. APS attempted to contact the handyman but he has left town.</p> <p>38. APS asked a licensed contractor to inspect Mrs. Doodlesmit’s roof. He finds no actual damage.</p> <p>39. APS referred the case to law enforcement that have a number of pending cases against the handyman.</p>

Broken arm	<p>40. Mrs. Doodlesmit is seen in the ER for a broken arm. She tells APS it is the result of a fall.</p> <p>41. APS speaks with Mrs. Doodlesmit's doctor who states that her injury is the result of having her arm twisted.</p> <p>42. Mrs. Doodlesmit refuses to identify the person who twisted her arm.</p> <p>43. APS provides Mrs. Doodlesmit with information on safety planning.</p> <p>44. APS interviews the people in Mrs. Doodlesmit's life but no one admits to seeing the abuse.</p> <p>45. APS visits Mrs. Doodlesmit in her home. APS again tries to get Mrs. Doodlesmit to identify her abuser but the client still refuses.</p>
Stalker	<p>46. Mrs Doodlesmit met a gentleman, Mr. Grabber, at the senior center and went out with him a couple times and then broke things off. Mr. Grabber continues to call her and drive by her home. Mrs. Doodlesmit is afraid.</p> <p>47. APS helped Mrs. Doodlesmit get a restraining order.</p> <p>48. APS made a referral to law enforcement</p> <p>49. APS helped Mrs. Doodlesmit change her phone number.</p> <p>50. APS checked back with Mrs. Doodlesmit 2 weeks later and Mr. Grabber has been leaving her alone.</p>