

Behavioral Health Education & Training Academy presents the Cultural Competency Academy



Location

The Academy for Professional Excellence 6505 Alvarado Road, Suite 105 Training room San Diego, CA 92120

Native American Culture Culturally Informed Customer Service

Training Title	Date	Time
African American eLearning An Introductory eLearning	Sept	eLearning
Native American Culture An Introductory Training	Sept 24, 2015	8:30-4:30
Self-Awareness in Customer Service	Aug 13, 2015	8:30-4:30
Dealing with Difficult Situations	Sept 10, 2015	8:30-4:30
Cultural Respect on the Job	Oct 8, 2015	8:30-4:30
Practicum - Designing and implementing a project that demonstrates application of in-class learning. The practicum will require 2-3 hours per month which includes a development meeting and consultation with CCA.	Nov 2015- June 2016	Individual
Capstone - Practicum Presentation	June 2, 2016	

Total Cultural Competency Academy number hours : 47

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BHETA is a County of San Diego contract program of Academy for Professional Excellence which is a project of San Diego State University School of Social Work.

