

Behavioral Health Education & Training Academy presents the Cultural Competency Academy

Location

The Academy for Professional Excellence 6505 Alvarado Road, Suite 105 Training room San Diego, CA 92120

African American Culture Culturally Informed Customer Service

Training Title	Date	Time
African American eLearning An Introductory eLearning	June	eLearning
African-American Culture An Introductory Training	July 2, 2015	8:30-12:30 Full
Self-Awareness in Customer Service	OR July 16, 2015	8:30-12:30 Open
Dealing with Difficult Situations	Aug 13, 2015	8:30-4:30
Cultural Respect on the Job	Sept 10, 2015	8:30-4:30
Practicum - Designing and implementing a project that demonstrates application of in class learning. The practicum will require 2-3 hours per month which includes a development meeting and consultation with CCA.	Oct 8, 2015	8:30-4:30
Capstone - Practicum Presentation	Nov 2015- June 2016	Individual
	June 2, 2016	

Total Cultural Competency Academy number hours : 44

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BHETA is a County of San Diego contract program of Academy for Professional Excellence which is a project of San Diego State University School of Social Work.

